

Children's homes - interim inspection

Inspection date	01/03/2016
Unique reference number	SC423606
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Reamcare Limited
Registered person address	361 Ewell Road, SURBITON, Surrey, KT6 7BZ

Responsible individual	Younoos Jeetoo
Registered manager	Vacant post
Inspector	Juanita Mayers

Inspection date	01/03/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection	
<p>This home was judged Good at the full inspection. At this interim inspection, Ofsted judge that it has sustained effectiveness.</p> <p>Since the last inspection, young people continue to receive a good level of care in this home. Their voice, physical and artistic presence dominates the home and the care they receive. They continue to thrive because of the consistent care they receive from a staff team who have an excellent understanding of their individual and complex needs. Stability, good routines and clear boundaries enable young people to make continuous progress relative to their starting points and length of time living in the home. For example, a young person who previously had difficulties socialising is now happily attending local youth clubs and sitting on committees, positively contributing in discussion with the local authority on the needs of young people with learning disabilities. Another young person scored highly in his key stage mock exams. A young person happily told the inspector how his keyworker had helped him 'achieve a healthy lifestyle and changes to his personal appearance.'</p> <p>Quality relationships are a key factor in this home, young people have good communication with each other and with the staff team. Consideration for others is promoted. Staff use de-escalation strategies, reassuring and praising young people for positive behaviour. This positive approach has significantly reduced physical intervention incidents, which are used as a last resort to ensure the young person, other young people and staff are safe. No restraints have occurred between inspections demonstrating the ability of staff to notice triggers or cues and quickly de-fuse possible clashes between young people.</p> <p>Managers and staff knowledge of the young people is excellent. When managers identified that changes in a young person's medical needs could not be supported by the service, they appropriately acted as an advocate to identify a more suitable placement. For example, when managers struggled in communicating with placing authorities, they advocated with children's rights and the children's commissioner to ensure a planned move. Consequently, this proactive home were able to ensure that the young person received the most appropriate provision to suit his needs</p> <p>Well considered plans ensure young people are suitable prepared for transition</p>	

from the home. Staff support young people to identify areas they would like to focus on to progress their skills. For example, one young person expressed a wish to understand how to save money to purchase an important item. Another young person focused on creating healthy meals. Staff are diligent in helping young people achieve the necessary stages to reach their goals. Young people have progressed from continual staff supervision to managing trips alone to hairdressers and local shops, communicating their needs and managing money. This demonstrates an understanding of the long-term needs of young people and continuity of care for their future.

Young people are making good progress relating to their education, with some exceeding expected outcomes. For young people coming to the end of school education, all have an identified college placement. Staff take an active interest in educational progress and support young people to reach their full potential through the management of any anxieties and frustrations they may have.

Young people's safety is given the highest priority. High staffing levels and safe recruitment arrangements ensure that young people's welfare is promoted. Routine health and safety checks ensure a safe environment. However, not all members of staff hold a relevant level 3 qualification despite being in post for two years. This is a breach of regulations; a requirement is raised for improvement in this matter.

There is strong leadership within the home which is effective at all levels. Managers and staff are child focused and prioritise the needs of the young people in the home. Good monitoring of young people's progress allows for analysis, which ensures early identification of patterns and trends and plans put into place to address any concerns.

The manager has addressed the requirements and recommendation raised at the last inspection. Action has been taken to ensure the independent monitoring of the home refers to the safety and well-being of young people. Reviews of the child protection policy have given staff clear procedures to follow in the event of an allegation involving management.

Information about this children's home

The home provides care and accommodation for up to seven young people who have a learning disability. A private organisation provides short breaks in addition to longer periods of care.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/11/2015	Full	Good
29/01/2015	Full	Adequate
04/09/2014	Full	Good
18/02/2014	Interim	Good Progress

Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
<p>13. The leadership and management standard:</p> <p>In order to meet the leadership and management standard the registered person must ensure that staff have the experience, qualifications and skills to meet the needs of each child.</p>	04/04/2016

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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