

Compliance action taken for childcare provision

EY476557/C276699

Date: 08/03/2016

Summary of outcome

On 18 February 2016 the provider notified us of a significant event. The notification raised concerns about the provider's safeguarding procedures. We looked into these concerns to see whether the setting was meeting the regulatory requirements for safeguarding and promoting children's welfare. In particular, these include a requirement that states:

Providers must train all staff to understand their safeguarding policy and procedures, and ensure that all staff have up to date knowledge of safeguarding issues. Training made available by the provider must enable staff to identify signs of possible abuse and neglect at the earliest opportunity, and to respond in a timely and appropriate way.

We carried out an unannounced visit on 3 March 2016 and found that the provider had alerted other appropriate agencies of concerns and had been liaising with these agencies to share additional information. The provider acknowledged that there had been some delay in making the initial notification to the relevant agencies as they had been seeking additional advice prior to making the referral. The provider has organised specific training to increase staff knowledge and understanding of specific safeguarding responsibilities and will use this to review and update policies, and share information with parents. We are satisfied with the actions the provider has taken. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).