

Piccolo Play Centre

Hogarth Youth Centre, Duke Road, Chiswick, London, W4 2JR



Inspection date

Previous inspection date

17 February 2016

Not applicable

The quality and standards of the early years provision	This inspection: Previous inspection:	Inadequate Not applicable	4
Effectiveness of the leadership and management		Inadequate	4
Quality of teaching, learning and assessment		Requires improvement	3
Personal development, behaviour and welfare		Inadequate	4
Outcomes for children		Not applicable	

Summary of key findings for parents

This provision is inadequate

- Staff have insufficient knowledge and understanding of safeguarding procedures. They do not know how to identify the signs and symptoms that a child may be at risk of harm. They do not know the policies and procedures to follow in the event of concerns about a child's welfare or how to respond to any concerns about another member of staff. This is also a breach of the Childcare Register.
- Staff do not adequately promote children's health. They do not collect all required information from parents regarding children's needs for medicines. This is also a breach of the Childcare Register.
- Children choose to spend time outdoors but there is little in the outdoor area to stimulate and engage those looking to play physical games.
- Some parents do not feel well informed about how their children have spent their day.
- Self-evaluation does not identify breaches in requirements or key areas for improvement.

It has the following strengths

- Staff take children on a wide variety of educational and fun outings that promote their understanding of the world. For example, they attend museums, boat rides, the theatre and parks, and enjoy activities in woodlands.
- Staff use risk assessments effectively to identify and remove any hazards. Staff are deployed well to ensure children are supervised effectively in the setting which is shared with others.

What the setting needs to do to improve further

To meet the requirements of the Early Years Foundation Stage and the Childcare Register the provider must:

	Due Date
■ train all staff to ensure they understand all safeguarding procedures, including how to identify and report child protection concerns and how to respond to concerns about another member of staff	15/03/2016
■ improve systems to ensure staff consistently obtain information about children's needs for medicines.	01/03/2016

To further improve the quality of the early years provision the provider should:

- help those children who choose to spend time outdoors to take part in a broad range of activities that engage their interests
- strengthen partnerships with parents by providing a wider range of information about how staff support children, including the experiences children have during the day
- make effective use of self-evaluation to accurately identify all weaknesses and develop targeted action plans to bring about rapid improvement.

Inspection activities

- The inspector spoke to children, staff and parents.
- The inspector observed staff and children playing.
- The inspector reviewed a sample of documentation.
- The inspector and owner discussed risk assessment and safeguarding.

Inspector

Genevieve Mackenzie

Inspection findings

Effectiveness of the leadership and management is inadequate

Safeguarding is ineffective. The trained lead safeguarding practitioner fully understands their role. However, the provider has not ensured that all staff have sufficient knowledge of safeguarding. Individual staff do not know how to recognise the signs and symptoms that may indicate a cause for concern about a child's welfare. They are not confident in the reporting procedure to follow should any concerns arise about a child or a member of staff. Arrangements for administering medicines are not effective. Staff do not gain accurate information from parents about the needs of children who administer their own medication. The manager offers some useful support to staff by identifying strengths and weaknesses in their practice and, for example, gives them ideas and training on how they can improve. This helps to improve children's play experiences. However, not all weaknesses in staff's safeguarding knowledge are identified through self-evaluation. Overall, parents are happy with the club and like the variety of outings offered. Some parents feel that they do not get sufficient day-to-day information about how the club supports their children, including the activities in which children take part.

Quality of teaching, learning and assessment requires improvement

Children generally have fun at the club. They make good use of the well-resourced indoor area. However, there is less for children to do outside and, at times, they are bored and disruptive. Staff link activities to cultural celebrations to help children develop their knowledge of the wider world. For example, to mark Chinese New Year, children decorated dragon masks and lanterns. Children learn to socialise and develop their creative skills through activities, such as making bracelets or playing with construction toys.

Personal development, behaviour and welfare are inadequate

The lack of safeguarding knowledge among the staff team means children's welfare is not adequately promoted. Staff provide valuable support for children to learn how to manage risks in their physical environment. Children use the large playground to practise how to walk safely on the road, supported by staff. For example, children wear high-visibility jackets and walk safely in pairs in a line to their destination. Children form positive relationships with staff. Staff praise children and help them build their self-esteem. Overall, children are independent and confident in their play. Staff provide children with healthy meals and remind them about good hygiene routines. Children have a good understanding of healthy lifestyles.

Setting details

Unique reference number	EY444841
Local authority	Hounslow
Inspection number	905779
Type of provision	Out of school provision
Day care type	Childcare - Non-Domestic
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Age range of children	3 - 8
Total number of places	35
Number of children on roll	107
Name of provider	Kimberley Sara Bhagat
Date of previous inspection	Not applicable
Telephone number	0203 6432574

Piccolo Play Centre registered in 2012. The play scheme is located in Chiswick, in the London Borough of Hounslow. The holiday club runs from 8.45am to 5.45pm during half terms and holidays. There are nine members of staff; of whom, four hold qualifications at level 3.

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