

Children's homes - interim inspection

Inspection date	27/01/2016
Unique reference number	SC431799
Type of inspection	Interim
Provision subtype	Children's home
Registered person	SWAAY Child and Adolescent Services Limited
Registered person address	c/o, 591 London Road, SUTTON, Surrey, SM3 9AG

Responsible individual	Gerard Berry
Registered manager	Stefanie Lambertz
Inspector	James Harmon

Inspection date	27/01/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
<p>The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection</p> <p>This home was judged Good at the full inspection. At this interim inspection, Ofsted judge that it has sustained effectiveness.</p> <p>The one requirement and one recommendation made at the most recent inspection has been met. Records now reflect that young people have regularly scheduled key working sessions that provide an outline of the work staff have completed with them towards their assigned goals. Appraisals for new staff that have completed and the completion of mandatory probationary periods are also documented.</p> <p>When young people move on from the home for any given reason, a detailed plan of transition is implemented. The young people are less likely to experience any negative impact, as they are involved in the planning and have access to additional therapeutic support. A recent transition of a young person from the home to another within the network was evidenced to be very well organised. In some instances staff that key work for the young people have been able to move with them to their new placement if deemed helpful to the process.</p> <p>The management were able to evidence a thorough response to a formal complaint made by a young person. The young person was provided a fair opportunity to have their grievance reviewed by the head of operations for the organisation. The matter was eventually resolved and the young person felt listened to. This provides one specific example of the young people knowing their rights on how to complain and having their views taken seriously.</p> <p>The home environment continues to be safe for the young people. The home has routine maintenance undertaken when needed. One of the bedrooms in the home is currently being decorated for a new arrival transitioning from another home. Risk management strategies for the home are now documented on a newly adopted form, improving the health and safety assessments.</p> <p>Child protection concerns that involve allegations against staff are treated seriously with prompt action being undertaken by management. A detailed internal investigation, done only with the agreement of the local authority and police, is undertaken to a good standard if needed. In all instances, all young people are kept safe while matters are looked into. In one instance, the management failed to</p>	

notify Ofsted of a safeguarding issue that involved a member of staff working in the home. This lack of communication did not have an adverse effect on the young person involved.

Information about this children's home

- SC431799
- The service is a two-bedded children's home registered for boys with emotional and behavioural difficulties.
- The home is owned and operated by a private organisation that specialises in the assessment and treatment of male adolescents who have experienced some form of abuse and have subsequently been involved in perpetrating abusive behaviour themselves.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/08/2015	Full	Good
29/01/2015	Interim	sustained effectiveness
07/05/2014	Full	Adequate
28/01/2014	Interim	Satisfactory Progress

What does the children's home need to do to improve?

Statutory Requirements

This section sets out the actions that must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must notify HMCI and each relevant person without delay if there is an allegation of abuse against the home or a person working there. (Regulation 40(4)(c))	15 March 2016

What the inspection judgements mean

At the interim inspection, we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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