

Children's homes - interim inspection

Inspection date	26/01/2016
Unique reference number	SC397933
Type of inspection	Interim
Provision subtype	Children's home
Registered person	Cove Residential Care Services Limited
Registered person address	Cove Care Residential, 16 Waterloo Road, WOLVERHAMPTON, WV1 4BL

Responsible individual	Lee Smith
Registered manager	Lee Smith
Inspector	Dave Carrigan

Inspection date	26/01/2016
Previous inspection judgement	Good
Enforcement action since last inspection	None
This inspection	
The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection	
<p>This home was judged Good at the full inspection. At this interim inspection Ofsted judge that it has sustained effectiveness.</p> <p>Since the last inspection there have been two changes to the young people living in the home. One young person has moved to a different placement within the organisation whilst one young person has moved to live with a family member. As a result of these discharges, one young person has moved into the placement.</p> <p>Staff value education for young people and recognise the importance of this for their development and future. Education is tailored to meet the individual needs of young people who live in this home, and this can include home tutoring or specific placements.</p> <p>Young people report feeling safe in this home. They report being able to speak with staff about any concerns they have and that any issues they may have will be taken seriously. One young person reported, 'the staff are good, you can always talk to them'. Young people understand the complaints procedures for the home and feel able to access and use them if necessary.</p> <p>Young people are in good health. The home ensures that young people access all primary healthcare services, such as doctors, dentist and optician appointments. Staff are also able to call upon support from the therapeutic services operated by the registered provider.</p> <p>The home effectively supports all family contact. This ensures that young people remain close to individuals who are important to them and benefit from being involved in a wider support network outside of the home.</p> <p>Challenging behaviour continues to be well managed. Behaviour management strategies, together with staff knowledge, training and understanding of the young people, means that difficult behaviour is managed well. When young people are absent from the home or missing, staff take appropriate action to locate young people quickly and promote their safe return.</p> <p>Staff complete regular health and safety checks and follow a range of safety procedure to protect young people from potential hazards. This includes fire drills,</p>	

to ensure young people know what to do in case of an emergency. In addition, the vetting and recruitment of people working at the home is thorough to ensure only appropriate adults work there.

The home continues to be managed by a suitably qualified manager who has been in post since March 2014. Staff are well supported through regular supervisions, annual appraisals and training and development.

In response to the recommendations made at the last inspection, young people are now engaged in education and there is a clearer system for the capturing of specific information after an incident.

There are no requirements or recommendations

Information about this children's home

This children's home is privately owned and offers placements for two young people who may have a combination of mental health, psychological, emotional or complex care needs that present challenging behaviour. The service is designed to offer medium- to long-term care placements.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/06/2015	CH - Full	Good
11/02/2015	CH - Interim	Sustained effectiveness
12/11/2014	CH - Full	Good
21/03/2014	CH - Interim	Good progress

What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards*.

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