

Compliance action taken for childcare provision

105631/C273588

Date: 13/02/2016

Summary of outcome

On 14 January 2016, the provider notified us of a serious injury that a child in their care had sustained. The provider also notified the Local Authority Designated Officer. The notification means that the provider met their legal responsibility as set out in the Early Years Foundation Stage welfare requirements relating to 'Health'. The information received also related to accident or injury; how accidents and incidents are recorded and procedures in place, for reporting serious accidents and injuries; risk assessments; in particular hazards accessible to children. On 18 January 2016, we also received a concern about the same issue.

We completed an unannounced visit to the setting on 27 January 2016, to check if the provider was complying with the Early Years Foundation Stage requirements.

We found the provider had completed risk assessments, however the procedures in place for warming babies milk, are inadequate. This is due to the fact that the systems for heating milk and testing the temperature are prone to error and variation. Therefore, children are not protected and kept safe.

The procedures for recording serious accidents and incidents are not effective, due to insufficient detail in the report. This includes lack of information about the exact events leading to the accident and the size and presentation of the injury sustained. There is no reference to any follow up or assessment that was made. Therefore, there is no evidence to support the rationale in relation to the conclusions drawn by the leaders and management at the time of the accident/incident.

Consequently, the provider is in breach of the requirements of the Statutory Framework for the Early Years Foundation Stage. Following the visit, we sent the provider a welfare requirement notice, which asked the provider to;

ensure all staff improve their knowledge and understanding of the procedures in place for recording serious accidents and incidents, this includes maintaining a record of any assessment made while waiting for parents to arrive, or medical intervention, including a detailed description of the injury and any first aid administered

take all reasonable steps to ensure children are not exposed to risks and demonstrate how risks are managed; specifically with regard to warming milk for babies and children.

We will complete a further unannounced visit to check the provider has complied with the notice issued and found that they had taken the following action to meet the requirements:

- Undertaken a full briefing with staff to ensure that they understand the information which needs to be included on accident and incident forms, and all forms are monitored by the manager.
- Reviewed the process for warming milk and made improvements to ensure that accurate temperatures of milk are taken prior to allowing a child to drink it, and that this is recorded and logged clearly.

We are satisfied that the provider has taken appropriate action to meet the requirements. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).