

Children's homes - interim inspection

Inspection date	26/01/2016	
Unique reference number	SC020133	
Type of inspection	Interim	
Provision subtype	Children's home	
Registered person	Arnfield Care Limited	
Registered person address	Brookbank House, Wellington Road, Bollington, Macclesfield, Cheshire, SK10 5JR	

Responsible individual	Wayne Relf	
Registered manager	Elaine French	
Inspector	Rachel Griffiths	



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This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This home was judged **Outstanding** at the full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Young people who arrive at this home at short notice and in crisis continue to make outstanding progress from their starting points. A social worker said: 'The progress I have seen is amazing. The young person is so much safer. She is now stable educationally and is starting to believe in herself. She has really developed insight into her difficulties and now welcomes support. Before she would not engage with any professional.' A young person said: 'Staff have really pushed me to achieve and do well. I appreciate it as now I have a goal in life and plan to be a carpenter.' Young people's lives quickly stabilise, they become safer and they start to look forward to, and work towards happy and successful futures.

Although the majority of young people are placed in this home on an emergency basis, placement planning is robust. Before a placement is offered, the management team very carefully consider all referral information to assess whether young people will be compatible with those already resident and whether they have sufficient skills and experience within the staff team to meet individual needs. Once placed, young people spend some time getting to know staff at suitably assessed local camps. They are then gradually introduced to their peers in the home. This gives young people some time to adjust, to develop an understanding of the ethos of the home, and to start to formulate goals which they wish to achieve while living in the home.

Social workers report a high level of satisfaction with the packages of support which young people receive. A social worker said: 'As a result of the excellent support, the young person has made sustainable positive changes to her life.' Risk taking behaviours significantly reduce and young people start to reflect on their past experiences and risky behaviours. One young person said: 'My behaviour has really changed. I am calmer and can now control my anger. The staff have helped me to think about things and make changes.' Another reflected: 'I would recommend this home to young people who have difficulties and who do not understand the concept of risk. Here they teach you about risk and how to keep yourself safe.'



Coordinated working practices between care staff, the in-house educational staff and external education providers are effective. Staff promote young people's talents and interests. Those who have not attended school for significant periods of time quickly start engaging in bespoke packages of education at the on-site school. One said: 'I go to school now and also go climbing and caving. I feel good about this.' A number of young people also successfully reintegrate into mainstream schools and colleges. Young people benefit socially as well as educationally as a result of this. They make friends, they develop confidence and they enjoy improved self-esteem.

Young people are fully involved in setting their own goals. For older young people this can involve working towards independence. One young person said: 'I am really pleased with my care plan of working towards independence. Staff are helping me and I can now do everything for myself.' Young people are very well prepared for the next stage of their lives.

Well trained and skilled staff ensure that young people who have significant histories of going missing and those assessed as being at high risk of sexual exploitation are very well supported. On all occasions when young people have left the home without permission, staff follow. They rarely lose sight of them and are successful in persuading them to return to the home, preventing them from going missing. On the rare occasions when staff have lost sight of young people, resulting in them being reported missing to the police, staff do not give up their search until the young person has been located and successfully returned. When they do return, young people are welcomed back into the home. They are offered time out on camps to explore the reasons why they have gone missing and strategies to help prevent further incident occurring in the future. From young people's starting points, incident of missing significantly reduce and in some cases stop. As a result, they are so much safer.

The management team continue to be extremely effective. They are extremely child-focussed and reflective. They continue to consider research in relation to issues which affect young people who are 'looked after', and continue to seek ways to improve practice and improve outcomes further for them. For example, staff are currently engaging in training in respect of a new behaviour management system. The aim of this is to build on the positive and proactive approach already used to further empower young people to make safe and sound decisions about how they behave. The management team aim to monitor and review the effectiveness of this approach through their internal monitoring systems and evidence the impact this is having on young people. This is work in progress, but demonstrative of a service committed to sustaining outstanding outcomes for young people.



Information about this children's home

This home is registered to provide care and accommodation for up to eight young people with emotional and / or behavioural difficulties. It provides short to medium term crisis placements. The home is owned by a private company. Education is provided 365 days a year, both on site and through camps and outdoor education.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/08/2015	Full	Outstanding
02/03/2015	Interim	sustained effectiveness
29/10/2014	Full	Outstanding
27/03/2014	Interim	Good Progress



What the inspection judgements mean

At the interim inspection we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection.*

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people living in the children's home. Inspectors considered the quality of work and the difference adults make to the lives of children and young people. They read case files, watched how professional staff work with children, young people and each other and discussed the effectiveness of help and care given to children and young people. Wherever possible, they talked to children, young people and their families. In addition the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people who it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the *Guide to the children's homes regulations including the quality standards.*



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