

## Children's homes - monitoring

Inspection date	22/12/2015
Unique reference number	SC462809
Type of inspection	Monitoring
Inspector	Natalie Burton
Responsible Individual	Stephen Milton
Registered Manager	Francis Williams



## This monitoring visit

On 08 December 2015, an inspector conducted a compliance visit following notification to Ofsted of a significant event. The outcome of that investigation resulted in serious concerns about sufficient action taken to safeguard young people. Ofsted issued a compliance notice following this investigation. The main areas of concern arising from the visit were failure to implement the home's security of keys policy; failure to implement strategies to safeguard young people; failure to take sufficient action to review and revise practice within all of the organisation's children's homes. Two requirements were made following this visit, with regard to enabling staff to manage their own feelings and responses to young people's behaviour and taking robust action to prevent incidents recurring.

On 22 December 2015, an inspector undertook a compliance monitoring visit. The purpose of this visit was to evaluate whether the provider had met the requirements in relation to the compliance notice and to review the action taken to address the two statutory requirements. The inspector found that the provider had made sufficient progress to meet the compliance notice. This is because the provider has met with all staff as a group and individually. During these meetings, they reflected on the identified breaches of regulations and ensured that all staff implement the home's security of keys policy and strategies to safeguard young people. The staff now ensure that all young people are settled in their rooms before they go off duty. This reduces the risk of young people leaving the home without staff awareness. The provider is in the process of taking further action to prevent a recurrence by moving the office downstairs, which will provide for better observations of young people, and fitting door alarms to the home. As a result, young people are sufficiently safeguarded.

The inspector found that progress has been made in relation to the staff response to young people during an incident. The provider has met with staff as a group and individually to discuss their roles and responsibilities to implement the home's policies and procedures to safeguard young people. In addition, the organisation's therapist attended the meeting and is available to support staff in managing their own emotions during incidents and enabling them to understand young people's behaviours. Therefore, the organisation has supported staff to provide young people with the suitable care and responses during incidents, to meet their individual needs. The provider has taken adequate action to prevent a recurrence. As a result, young people are sufficiently safeguarded.



## Information about this children's home

This home is registered to provide care and accommodation for three young people with emotional and/or behavioural difficulties. A private organisation owns and operates this setting.



## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the home since their last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.



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