

Compliance action taken for childcare provision

EY428277/C268493

Date: 25/12/2015

Summary of outcome

On 25 November 2015, we received a complaint that raised concerns about safeguarding children, managing their behaviour and maintaining appropriate adult:child ratios. We looked into these concerns to see whether the childminder was meeting the regulatory requirements for safeguarding and promoting children's welfare. In particular, these include requirements that state:

Providers must be alert to any issues for concern in the child's life at home or elsewhere. Providers must have and implement a policy, and procedures, to safeguard children. These should be in line with the guidance and procedures of the relevant Local Safeguarding Children Board (LSCB). The safeguarding policy and procedures must include an explanation of the action to be taken in the event of an allegation being made against a member of staff, and cover the use of mobile phones and cameras in the setting;

Providers are responsible for managing children's behaviour in an appropriate way. Providers must not give corporal punishment to a child;

Providers must not threaten corporal punishment, and must not use or threaten any punishment which could adversely affect a child's well-being;

Staffing arrangements must meet the needs of all children and ensure their safety. Providers must ensure that children are adequately supervised and decide how to deploy staff to ensure children's needs are met.

We carried out an announced visit and found that the childminder understands how to keep children safe. However, her written safeguarding policy does not explain the actions to be taken in the event of allegations being made, nor does it cover the use of mobile phones and cameras at her setting. She uses a range of appropriate strategies to manage children's

behaviour. The childminder understands the requirements for maintaining appropriate adult:child ratios and can describe how to meet the needs of children of different ages and stages of development. However, she does not keep an accurate record of the times of attendance for all the children in her care.

Following our investigation we sent the childminder a notice to improve that asked her to:

include in her safeguarding policy an explanation of the action to be taken in the event of an allegation being made against any person living, working or looking after children at the premises, and procedures relating to the use of mobile phones and cameras in the setting and keep a daily record of the names of the children being cared for on the premises and their hours of attendance.

We will monitor the provider to ensure the actions are successfully completed. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).