

Compliance action taken for childcare provision

EY246035/C267588

Date: 01/12/2015

Summary of outcome

On 18 November 2015, the provider notified us of an allegation of harm by a person looking after children on the premises. The notification was made straight away and means that the provider met their legal responsibility as set out in the Early Years Foundation Stage welfare requirements to notify Ofsted of any allegations of serious harm or abuse by any person living, working or looking after children at the premises. However, the provider also notified us that another allegation had been made against the person two weeks earlier and this allegation was not reported to Ofsted, nor acted on appropriately.

We needed to look into this notification to see if the setting was meeting the welfare requirements in relation to child protection. In particular, these state that providers must have and implement a policy and procedures to safeguard children. These should be in line with the guidance and procedures of the relevant Local Safeguarding Children's Board (LSCB). The safeguarding policy and procedures must include an explanation of the action to be taken in the event of an allegation being made against a member of staff and cover the use of mobile phones and cameras in the setting. A practitioner must be designated to take lead responsibility for safeguarding children in every setting. The lead practitioner must attend a child protection training course and provide support, advice and guidance to any other staff on an ongoing basis and on any specific safeguarding issue as required. Providers must train all staff to understand their safeguarding policy and procedures and ensure all staff have an up-to-date knowledge of safeguarding issues.

We do not investigate to prove or disprove a complaint but we look into the information we receive to see if the childcare provider is meeting all legal requirements. We visited the provider on 26 November 2015 and found that the provider has acted appropriately by liaising with the appropriate agencies and following advice. We reviewed training and qualifications undertaken by staff and the lead practitioner for safeguarding. We held discussions with

leaders and managers, and reviewed how they monitor staff practice and understanding of safeguarding. We found that there was a breach of the safeguarding and welfare requirements as a staff member had failed to follow the safeguarding policy in reporting concerns they had about a member of staff two weeks ago. We reviewed how the provider has investigated these concerns and the action they have taken to meet legal requirements. The provider has followed their safeguarding policy appropriately and has quickly followed advice from the lead agency and conducted an investigation into the concerns, ensuring children remain safe. They have provided further training and support for staff to ensure that they understand the safeguarding policy and improve staff practice. We are satisfied that the action taken means that the provider continues to meet the legal requirements of the Early Years Foundation Stage. The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).