

Compliance action taken for childcare provision

EY461571/C260971

Date: 19/11/2015

Summary of outcome

On 22 September 2015 we received notification from the provider that raised concerns about the setting's compliance with the safeguarding policies and procedures. We looked into this concern to see whether the setting was meeting the requirements of the Early Years Foundation Stage relating to safeguarding. In particular, these include requirements that state providers must have regard to the Government's statutory guidance 'Working Together to Safeguard Children 2013'. If providers have concerns about children's safety or welfare, they must notify agencies with statutory responsibilities without delay. This means the local children's social care services and, in emergencies, the police.

We carried out an unannounced visit and found that staff did not notify the local children's social care services when they initially had safeguarding concerns.

Following our investigation, we sent the provider a notice to improve that asked them to ensure the setting's policy and procedures are in line with the guidance and procedures of the Local Safeguarding Children Board. For the lead practitioner for safeguarding to attend a child protection training course to ensure that she is able to identify, understand and respond in a timely and appropriate way to signs of possible abuse and neglect. To ensure that if the provider has concerns about children's safety or welfare, agencies with statutory responsibilities are notified without delay. To train all staff on the setting's policy, and procedures, and to ensure that all staff have up-to-date knowledge of safeguarding issues. The training must enable staff to identify signs of possible abuse and neglect at the earliest opportunity, and to respond in a timely and appropriate way. To ensure the lead practitioner for safeguarding is able to provide support, advice and guidance to any other staff on an on-going basis, and on any specific safeguarding issue as required. We also found the provider had failed to notify us of a change to the 'nominated individual'. Where it is reasonably practicable to do so, such notification must be made in advance. In other cases, notification must be

made as soon as is reasonably practicable, but always within 14 days. A registered provider who, without reasonable excuse, fails to comply with these requirements commits an offence. As a result we issued a warning letter to the provider.

The provider has notified us of the steps taken to meet the actions. They have ensured staff know and understand the contents of the setting's safeguarding policy and procedures. Staff will attend further training in the near future. Additional support will be provided by the sub-committee manager, Childcare Operational Manager and Safeguarding lead as required. Ofsted are satisfied with the changes made and will take no further action in relation to this concern. The provider remains registered.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read [Ofsted's Enforcement Policy](#).