

Richard House Children's Hospice

Richard House Trust, Richard House Drive, Beckton, London, E16 3RG



Inspection date

Previous inspection date

18 August 2015

11 November 2011

The quality and standards of the early years provision	This inspection:	Good	2
	Previous inspection:	Good	2
How well the early years provision meets the needs of the range of children who attend		Good	2
The contribution of the early years provision to the well-being of children		Good	2
The effectiveness of the leadership and management of the early years provision		Good	2
The setting meets legal requirements for early years settings			

Summary of key findings for parents

This provision is good

- Staff are warm and affectionate with the children in their care. Children respond positively to the close bonds formed. As a result, staff promote children's emotional well-being very well.
- Overall, staff plan stimulating learning experiences that are well resourced. Consequently, children make gains in their learning and development.
- Partnerships with parents are effective. This is because staff are extremely attentive to the individual needs of the children and their families. They provide parents with helpful information, in the form of fact sheets and newsletters.
- The management team is always looking for effective ways to improve and places great importance on continual improvement. The team takes into account the views of staff, parents and children when evaluating their practice, in order to improve children's experiences.
- A comprehensive induction programme and ongoing supervision means that staff are fully informed about their roles and responsibilities and are given opportunities to improve their skills.

It is not yet outstanding because:

- Staff do not consistently provide children with a wide range of books, or reading materials that reflect their current interests. Therefore, they do not take all opportunities to develop their awareness that print carries meaning.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

- extend opportunities for children to enjoy different reading materials, so that they learn that print carries meaning.

Inspection activities

- The inspector toured the premises with the manager to review staff deployment.
- The inspector held meetings with the managers and staff.
- The inspector checked evidence of the suitability of all staff and the qualifications of staff and managers.
- The inspector reviewed a range of documentation, including children's care plans, risk assessment procedures and the policies.

Inspector

Bushra Khan

Inspection findings

How well the early years provision meets the needs of the range of children who attend. This is good

Staff understand the requirements of the Early Years Foundation Stage and use this knowledge to plan purposeful learning experiences that positively engage all children. For example, staff use music therapy to promote children's physical, emotional and spiritual needs. Children delight in music therapy as they sing, dance and play a range of musical instruments. In addition, children use a well-equipped sensory room that creates an inviting and calming atmosphere. Staff give children frequent opportunities to demonstrate their creative skills, for example, as they make collages of the beach. Staff plan according to children's interests and set achievable goals to promote their next steps in learning. They complete detailed observations of all children who attend the hospice and routinely share their progress records with parents.

The contribution of the early years provision to the well-being of children is good

Staff form trusting bonds with all children and this enables them to meet the individual needs of children very well. For example, staff are extremely attentive to the needs of children using wheelchairs and, as a result, children are confident and secure in the care they receive. Detailed care plans are completed for all children and shared with healthcare professionals. This means staff promote continuity in children's care and also allows them to successfully handover to other carers. Staff have formed links with children's schools. This means they successfully share relevant information that is required. Staff are very aware of providing children with healthy food options during mealtimes and offer them regular opportunities to enjoy a large and appealing outdoor environment. Staff consider children's individual needs when planning for the outdoors. Staff complete detailed risk assessments to ensure children's safety, including the planning of a range of outings, such as to the seaside, theatre, farm and park.

The effectiveness of the leadership and management of the early years provision is good

The management team members are fully aware of their responsibilities and are determined to provide children and families with a good-quality service. The managers prioritise staff development and provide staff with good opportunities to extend their knowledge and understanding. For example, staff complete training in first aid, health and safety, food hygiene and safeguarding. This significantly improves the level of care for all children. The managers ensure that there are effective safeguarding procedures in place to promote children's safety at all times. Staff are aware of how to report concerns and escalate matters, whenever necessary. Further to this, the managers implement a rigorous recruitment procedure to ensure that all staff that work at the hospice are suitable.

Setting details

Unique reference number	EY225853
Local authority	Newham
Inspection number	842645
Type of provision	Full-time provision
Registration category	Childcare - Non-Domestic
Age range of children	0 - 8
Total number of places	4
Number of children on roll	22
Name of provider	Richard House Trust
Date of previous inspection	11 November 2011
Telephone number	0207 540 265 or 0207 511 0222

Richard House Children's Hospice registered in 2002 and is situated in Beckton, within the London Borough of Newham. The hospice is open 24 hours a day, all year round. Currently there are 10 staff employed as play workers, all of whom hold relevant childcare qualifications, from level 3 to level 4.

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