The Wishing Willow Children's Day Nursery



Wishing Willow Nursery, 1 The Drive, Banstead, Surrey, SM7 1DF

Inspection date	22 July 2015
Previous inspection date	19 February 2010

The quality and standards of the	This inspection:	Outstanding	1
early years provision	Previous inspection:	Good	2
How well the early years provision mee range of children who attend	ts the needs of the	Outstanding	1
The contribution of the early years provof children	rision to the well-being	Outstanding	1
The effectiveness of the leadership and early years provision	management of the	Outstanding	1
The setting meets legal requirement	ts for early years setti	ngs	

Summary of key findings for parents

This provision is outstanding

- The leadership and staff team have excellent relationships with parents. They actively seek parental views for improvements. In response, staff make meaningful improvements to their already excellent provision to deliver an outstanding service.
- Staff are friendly, approachable and very caring. They get to know all children and their families extremely well, which contributes to the warm, welcoming and very happy family atmosphere in the nursery. This means children settle very quickly because they feel happy, safe and secure.
- Staff meet children's needs exceptionally well. They help children with special educational needs and/or disabilities and those learning English as an additional language extremely well. They gather detailed information from parents and work closely with other professionals to ensure a strong and consistent approach to children's care and development.
- Leadership is exceptional. The manager is committed to ensuring the highest quality of provision. She inspires the staff team to continue their professional development through targeted training and ongoing support. As a result, teaching is of a very high standard and has a positive impact on children's outcomes.
- Children's behaviour is extremely good. This is because the nursery provides stimulating activities and resources that engage them in learning. In addition, staff are calm and consistent with their approach, which promotes children's positive behaviour.
- All staff have an excellent knowledge of child protection and fully understand the robust procedures to safeguard children. This is a clear priority for all adults in the nursery, and managers ensure their practice and knowledge is kept to the highest standard. As a result, staff assure children's welfare.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

continue to extend the already excellent links with parents by using further innovative ways to engage them in their child's learning at the nursery and home.

Inspection activities

- The inspector took account of the views of parents spoken with during the inspection.
- The inspector toured the nursery with the manager.
- The inspector and manager completed a joint observation of an activity and discussed their subsequent evaluations.
- The inspector spoke with members of staff and children at appropriate times during the inspection.
- The inspector sampled a range of documentation, including children's records, risk assessments, staff qualifications, recruitment procedures and a selection of policies.

Inspector

Hilary Welland

Inspection findings

How well the early years provision meets the needs of the range of children who attend. This is outstanding

Children benefit from high-quality teaching and a rich, stimulating environment. Within all nursery rooms staff are skilful and knowledgeable about how to nurture children's care and learning to an extremely high standard. Staff support children's literacy skills exceedingly well. Children benefit from high-quality books which are regularly reviewed and shared with parents for home learning. Children develop an excellent foundation for early writing. Toddlers make marks using a range of tools and materials, while older children eagerly demonstrate how they begin to write their names and short sentences. This very effectively supports children to become ready for school and further learning. Accurate and concise observations and assessments help identify children's achievements and any gaps in their learning. As a result, planning has a strong focus on children's individual interests and needs and helps them make excellent progress.

The contribution of the early years provision to the well-being of children is outstanding

Children display high levels of confidence, self-esteem and a sense of belonging. This is because staff show a deep interest in children's views, play and activities. Staff value children's work by displaying it very attractively and prominently. The well-developed keyperson and key-buddy systems ensure children receive close personal care and there are excellent partnerships with parents. The nursery actively supports children to keep safe and learn to identify hazards and manage risk. The use of their superhero mascot provides children with reminders about health and safety, as well as a role model to support positive behaviour. Children practise regular fire drills and learn to keep everyone safe by tidying away toys to prevent trips or falls. Children develop healthy lifestyles. They keenly join in with music and dance activities; older children following adult moves to music, and toddlers chasing bubbles. The nursery provides nutritious meals, while children learn about healthy food by growing fruits and vegetables and joining in cookery activities.

The effectiveness of the leadership and management of the early years provision is outstanding

The manager is highly qualified and experienced. Her drive and passion for high-quality provision transfer to the staff team, who she motivates to achieve their best. As a result, the staff work very effectively together to reflect on their practice and evaluate the provision to achieve outstanding teaching. Extremely effective arrangements for monitoring staff practice with succession and performance plans ensure staff receive targeted training and gain progressive qualifications. For example, leadership and management training, and degree level study, enable staff to promote individual strengths and disseminate excellent practice. Consequently, children make excellent progress in their learning and development.

Setting details

Unique reference number EY321503

Local authority Surrey

Inspection number 987868

Type of provision Full-time provision

Registration categoryChildcare - Non-Domestic

Age range of children 0 - 8

Total number of places 107

Number of children on roll 98

Name of provider Casterbridge Nurseries Ltd

Date of previous inspection 19 February 2010

Telephone number 01737 851116

Wishing Willow Children's Day Nursery registered in 2006 and is situated in Banstead, Surrey. The nursery is open from 8am to 6pm each weekday throughout the year. An extended day can be provided from 7.30am to 6.30pm by prior arrangement. There is also provision for an after school club and holiday play scheme for older children, but these are not currently operating. The setting supports children with special educational needs and/or disabilities and those who speak English as an additional language. There are 20 members of staff. The manager is qualified to degree level and has Early Years Professional Status, while the majority of staff hold early years qualifications at level 3. The nursery receives funding for free early education for aged two, three and four.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the Early Years Foundation Stage.

Any complaints about the inspection or the report should be made following the procedures set out in the guidance 'Complaints procedure: raising concerns and making complaints about Ofsted', which is available from Ofsted's website: www.gov.uk/government/organisations/ofsted. If you would like Ofsted to send you a copy of the guidance, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory Support Service (Cafcass), schools, colleges, initial teacher training, work-based learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 4234, or email enquiries@ofsted.gov.uk.

You may copy all or parts of this document for non-commercial educational purposes, as long as you give details of the source and date of publication and do not alter the information in any way.

To receive regular email alerts about new publications, including survey reports and school inspection reports, please visit our website and go to 'Subscribe'.

Piccadilly Gate Store St Manchester M1 2WD

T: 0300 123 4234

Textphone: 0161 618 8524 E: enquiries@ofsted.gov.uk

W: www.gov.uk/government/organisations/ofsted

© Crown copyright 2015

