

Inspection report for children's home

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<b>Unique reference number</b>	SC430320
<b>Inspector</b>	Juanita Mayers
<b>Type of inspection</b>	Interim
<b>Provision subtype</b>	Children's home

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<b>Registered person</b>	The Vine Residential Services (TVRS) Ltd
<b>Registered person address</b>	Studio 4, 1st Floor The Granary, 80 Abbey Road Barking Essex IG11 7BT
<b>Responsible individual</b>	Audrey Joseph
<b>Registered manager</b>	Sharon Maureen Williams
<b>Date of last inspection</b>	07/01/2015

<b>Inspection date</b>	17/03/2015
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Previous inspection	good
Enforcement action since last inspection	none

## This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

One requirement and five recommendations for improvements were made at the last full inspection. Management has successfully addressed the requirement. Of the five recommendations, two are complied with and three need further work. These recommendations will be reinstated as an outcome of this inspection.

Outcomes for young people are good. The home currently offers a short break service to two young people and a longer term service for three young people. Staff knowledge and understanding of individual young people's often complex health and care needs is commendable.

Young people continue to make progress in all areas of their overall development. Young people are comfortable and happy within the home. Staff ensure that bedrooms are personalised and made ready to meet the individualised needs of the young people. Good interaction and humour is evident between young people and the staff.

Positive behaviour is promoted; staff manage behaviour well and are aware of the young people's likes and dislikes. In some instances, risk assessments and behaviour management plans do not fully evidence in detail the specific risks posed and how the home will manage the behaviour, for example, not fully detailing what the young person's challenges are.

Young people continue to be provided with a nurturing and safe environment. Choice in activities both in and out of the home encourage and support meaningful activity and educationally-focused learning. Management strive to provide all young people with the opportunity to develop through learning, according to their ability. Young people continue to develop independent learning skills.

Healthy eating is encouraged, with the cultural and health needs of young people catered for. Young people are encouraged to have choice. They take part in the planning, purchasing and cooking of meals.

Consultation with parents and young people is a positive aspect of the service. Staff understand how to communicate with young people in ways they are able to understand; as a result young people are able to express their wishes and feelings on what happens in their home.

Young people feel valued and this impacts in a positive way on behaviour. Parents have said that their young people are always excited to attend the home, where they feel safe and welcome. A drawback for some parents is their inability to have more access to the home when they come to collect their children.

Staff builds effective relationships with professionals and external agencies to ensure that young people receive the support they need. Social workers comment that the home provides good care, staff understand the young people's needs and are able to keep them safe. Communication is good and while they are kept 'on their toes' by some young people, they continue to be enthusiastic and committed. Young people would benefit from the home providing them with access to independent advice and support, which they can contact privately and will advocate for them on any concerns.

The staff team continue to improve on their knowledge and understanding through suitable and regular training.

Leaders and the manager continue to seek new and innovative ways to further improve outcomes for young people. The Registered Manager ensures the staff team are well supported and understanding of their roles and responsibilities. One requirement and three recommendations are made as a result of this inspection.

## Information about this children's home

The Vine Respite Service is operated by a private company. The home is registered for three short break places and two long term placements. The short break aspect of the service generally operates between Friday and Monday and in school holidays.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/01/2015	Full	good
13/03/2014	Interim	inadequate progress
13/11/2013	Full	good
26/02/2013	Full	good

## What does the children's home need to do to improve further?

## Statutory Requirements

This section sets out the actions which must be taken so that the registered person/s meets the Care Standards Act 2000, Children's Homes Regulations 2001 and the National Minimum Standards. The registered person(s) must comply with the given timescales.

Reg.	Requirement	Due date
31 (2001)	ensure that premises used for the purpose of a children's home are appropriately and suitably located, so that children cared for by the children's home are effectively safeguarded; and review the appropriateness and suitability of the location of these premises at least once in each calendar year. (Regulation 31(1A)(a)(b))	07/04/2015

## Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure the systems for monitoring the quality of record keeping and take action when needed, in particular records contain sufficient details, for example the narratives in risk assessments and also remove the term absconding in the records (NMS 22.1)
- ensure the monitoring by the manager identifies any concerns about specific incidents, identifies patterns and trends and the action taken in light of these concerns (NMS 21.2)
- ensure young people have access to independent advice and support from adults who they can contact directly and in private about any problems or concerns which is appropriate to their age and understanding. (NMS 1.5)

## **What inspection judgements mean**

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

## **Information about this inspection**

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.