

Inspection report for children's home

Unique reference number	SC379123
Inspector	Dave Carrigan
Type of inspection	Interim
Provision subtype	Children's home

Registered person	Cove Residential Care Services Limited
Registered person address	Cove Care Residential 16 Waterloo Road WOLVERHAMPTON WV1 4BL
Responsible individual	Lee Thomas Smith
Registered manager	Moir Fiona Macdonald Kennedy
Date of last inspection	04/06/2014

Inspection date	09/03/2015
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Previous inspection	good
Enforcement action since last inspection	none

This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Since the last inspection there have been three changes to the young people living in the home. One young person has been moved to a different placement whilst two young people have moved into independent living. As a result of these discharges three young people have moved into the placement.

Young people confirm that they feel safe living at this home and are able to talk to staff freely. One young person said 'its ok living here the staff support you well'. Young people report that they all get on well together and any minor conflicts between them are handled well by staff.

Young people know how to make a complaint. A complaint made since the last inspection has been acted upon and there is a record of the managers and young person's response.

When young people go missing from home return interviews records do not always show the actions taken by staff. This leaves a missed opportunity for staff to be contributing to the safety and well-being of young people.

When the home has occasionally used physical interventions with young people. The incident is clearly recorded. However, there is an absence of evidence to show young people contribute to these records.

Young people are supported in working towards their independence. This includes work on life skills and the preparation of their own meals with support from staff. This allows young people to take more responsibility and give them a sense of achievement.

The home is well furnished and contains soft furnishings and photographs of staff

and young people on the walls. This helps young people feel like this is really their home and that they belong here.

Staff are supported through regular supervision. This allows them to reflect on their support and care of young people and to be able to review their own personal development. Staff receive a broad range of training in their role, this means they can support more effectively the diverse needs of young people.

Information about this children's home

The home is one of three within this private organisation that offers placements for up to five young people who may have a combination of mental health, psychological, emotional or complex care needs that present challenging behaviour. The service is designed to offer medium- to long-term care placements.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/06/2014	Full	good
28/03/2014	Interim	satisfactory progress
19/12/2013	Full	adequate
27/03/2013	Interim	good progress

What does the children's home need to do to improve further?

Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- make sure where any sanctions, disciplinary measures or restraint are used, children are encouraged to have their views recorded in the records kept by the home (NMS 3.18)
- ensure that written records kept by the home when a child goes missing detail action taken by staff, the circumstances of the child's return, any reasons given for the child running away from the home, and any action taken in the light of these reasons. (NMS 5.10)

What inspection judgements mean

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

Information about this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.