

Inspection report for children's home

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<b>Unique reference number</b>	SC407753
<b>Inspector</b>	Janice Hawtin
<b>Type of inspection</b>	Interim
<b>Provision subtype</b>	Children's home

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<b>Registered person</b>	3 Dimensions Care Limited
<b>Registered person address</b>	Chardleigh House Chardleigh Green, Wadeford Chard Somerset TA20 3AJ
<b>Responsible individual</b>	Nita Ellul
<b>Registered manager</b>	Emma Patricia English
<b>Date of last inspection</b>	12/11/2014

<b>Inspection date</b>	18/03/2015
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Previous inspection	good
Enforcement action since last inspection	None

## This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **sustained effectiveness**.

Young people continue to make progress in this home and are developing towards independence. A professional stakeholder commented, 'They seem to be able to find the correct balance between keeping young people safe and promoting their independence. The staff are sensitive to the needs of young people and their ability. They provide nurturing and clear boundaries'.

Although the staff team take time to carefully explain and include young people in any decision making one young person would like to be more independent. In addition she doesn't want to be consulted about things that only young people living in children's home are asked such as 'feedback about potential staff'.

Young people who have moved on from the home continue to do well. The following was included in an E-mail to the inspector from a previous resident 'Woodview is a good girls' home. I would recommend this to any parent/foster carer who is struggling. The carers are lovely, kind, caring and they actually listen to what you say to help you. They take you on nice trips, depending and within reason of what you like. I thank Woodview for what they have done, for making me the person I am today and for helping me in the difficult situations I have had'.

The recommendations set at the previous inspection have been addressed to improve the service.

The frequency of supervision provided to the staff has improved. This ensures that they have regular opportunities to discuss any issues and the supervisor can determine that they meet the expectations of their role and responsibilities to young people. The format for supervision and appraisal for staff has also improved and now includes opportunities for self-assessment and measuring performance against a competency framework. This allows options to identify any training or support needs for staff so that they can develop the skills needed to provide the best

possible care and support to young people.

The home is implementing the policy on lone working. Assessments are now completed to consider potential risks when young people go out on trips or on holiday with one member of staff. Consequently staff and young people are made aware of the risks and have already considered their actions in the event of any problems arising.

The Statement of Purpose has been updated. The indexing and content is now clear and contact details for the Registered Manager and Responsible Individual are included. This document continues to provide information detailing the aims and objectives of the home and how the manager and staff intend to meet these.

A development plan is in place and the format provides evidence of effective monitoring of the home. The Registered Manager has a good understanding of the strengths and weakness so that action can be taken to improve the home to benefit young people.

The care provided continues to be child focussed and responsive to their presenting needs. Behaviour management is focussed on rewards. Physical restraint and sanctions are not used in this home. This practice helps to build trusting relationships with young people, contributing to their progress and the success of placements.

## Information about this children's home

The service is run by an established private provider. The home is registered to provide medium to long term care and accommodation for up to four young people who may have emotional and behavioural difficulties and/or learning disabilities. The home is managed as two separate units within one house.

The registered provider bases its practices on the integration of home, education and therapeutic services working together to meet the needs of the child. Young people living in the home can attend a school also run by the provider and have access to therapeutic support.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/11/2014	Full	good
11/09/2013	Interim	satisfactory progress
16/05/2013	Full	good
06/12/2012	Interim	good progress

## **What inspection judgements mean**

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

## **Information about this inspection**

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.