

Inspection report for children's home

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<b>Unique reference number</b>	SC431803
<b>Inspector</b>	Stephen Collett
<b>Type of inspection</b>	Interim
<b>Provision subtype</b>	Children's home

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<b>Registered person</b>	SWAAY Child and Adolescent Services Limited
<b>Registered person address</b>	132 The Street West Horsley LEATHERHEAD Surrey KT24 6DB
<b>Responsible individual</b>	Gerard Colin Berry
<b>Registered manager</b>	Johanna Jacoba Henriette Meertens
<b>Date of last inspection</b>	18/09/2014

<b>Inspection date</b>	06/02/2015
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Previous inspection	good
Enforcement action since last inspection	none

## This inspection

This home was judged good at the last full inspection. At this interim inspection Ofsted judge that it has **improved effectiveness**.

Since the last inspection, in September 2014, the home has improved effectiveness, and young people are making significant progress in many aspects of their lives. The requirement made at the last inspection relating to insufficient staffing levels in the home, has been fully addressed and forward planning has minimised the risk of the problem reoccurring. One recommendation was also made at the last inspection, relating to the quality of notifications submitted to Ofsted, and improvements have been made to this area of practice.

All young people are achieving positive outcomes, taking into account their starting points when admitted to the home. Education attendance is excellent, and some young people are making significant progress academically. Young people are motivated to do well and take pride in their achievements. As young people progress through the organisations therapeutic programme, they develop improved emotional resilience, and this enables them to safely manage increased levels of independence.

The admission process to the home is well planned and enables young people to settle quickly. As they become familiar with the home's routines, young people begin to fully engage in the running of the home and develop the confidence to participate in the care planning process. A social worker commented that she was 'thrilled' with the progress a young person had made after being resident at the home for only a few months.

Young people benefit from receiving a good quality of care, and consequently feel they are valued and that their views will be listened to. Placement plans are regularly reviewed and amended to ensure young people are cared for in ways that meet their changing needs. Staff engage well with the range of internal and external professionals supporting the young people, and this enhances the planning process. The home takes a flexible approach to supporting young people as they approach

the age of eighteen, and some young people remain in the home beyond their eighteenth birthday while moving on plans are finalised. This aspect of the service is not recorded though in the home's statement of purpose.

Young people are familiar with the benefits of living a healthy lifestyle, and engage in a range of activities that provide them with good exercise. Many young people attend local community based clubs and organisations, reflecting their interests and hobbies, and this helps develop their self-esteem and social skills.

There are robust policies and procedures in place to ensure young people are kept safe and the individualised risk assessments reflect their vulnerabilities. Young people who remain at the home beyond their eighteenth birthday are appropriately supervised.

Staff are vigilant to the signs of bullying and take appropriate action when any concerns emerge. Any child protection issues are promptly reported to the appropriate authorities and young people are well supported to manage any anxieties that may arise as a result. In recent months, management have recognised that the system for recording actions, taken following a child protection referral, needed further development, and have introduced a system which requires a full chronology of events to be recorded.

The home is well managed, and staff receive appropriate support and training to undertake their roles effectively. Staff performance is monitored, and areas for professional development are identified and addressed. The Registered Manager demonstrates a commitment to continuous improvement. .

As a result of this inspection, one recommendation is made, relating to the development of the home's statement of purpose.

## Information about this children's home

The service is a four-bedded children's home registered for single sex occupancy and young people with emotional and behavioural difficulties.

The home is owned and operated by a private organisation that specialises in the assessment and treatment of male adolescents who have experienced some form of abuse and have subsequently been involved in perpetrating abusive behaviour themselves.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/09/2014	Full	good
18/03/2014	Interim	good progress
05/08/2013	Full	good
13/12/2012	Interim	good progress

## What does the children's home need to do to improve further?

### Recommendations

To improve the quality and standards of care further the service should take account of the following recommendation(s):

- ensure the aims and objectives of the Statement of Purpose show how the service will meet outcomes for children; specifically relating to young people who remain at the home following their eighteenth birthday. (NMS 13.2)

## **What inspection judgements mean**

At the interim inspections we make a judgement on whether the home has improved in effectiveness, sustained effectiveness, or declined in effectiveness since the previous full inspection. This is in line with the *Inspection of children's homes: framework for inspection*.

## **Information about this inspection**

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the main strengths, any areas for improvement, including any breaches of regulation, and any failure to meet national minimum standards. The judgements included in the report are made against the framework of inspection for children's homes.