

Tenderlinks Day Nursery

Nuffield Health Fitness & Wellbeing Centre, Twickenham Stoop Stadium, Langhorn Drive, TWICKENHAM, TW2 7SX



Inspection date

9 February 2015

Previous inspection date

27 June 2012

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|--|-------------------------|--------------|----------|
| The quality and standards of the early years provision | This inspection: | Good | 2 |
| | Previous inspection: | Satisfactory | 3 |
| How well the early years provision meets the needs of the range of children who attend | | Good | 2 |
| The contribution of the early years provision to the well-being of children | | Good | 2 |
| The effectiveness of the leadership and management of the early years provision | | Good | 2 |
| The setting meets legal requirements for early years settings | | | |

Summary of key findings for parents

This provision is good

- Staff provide a stimulating environment, which is well resourced and helps to promote good learning and development for children.
- Staff are committed to involving parents in all aspects of the nursery, for example completing home observations and coming into the setting to complete activities.
- The manager has effective tools in place for self-evaluation and has clear plans for the development of the setting.
- Staff utilise all available facilities to promote children's physical development and embrace outdoor areas in the local community to provide children with good experiences.
- There is a successful key-person system. Key persons meet the individual needs of their key children well.
- Staff encourage healthy eating during meals and support children with dietary requirements.

It is not yet outstanding because:

- Staff do not always encourage independence and allow children to make choices during their meals.
- Although staff gather information about the children upon registration, this information is not always easily accessible and clear.

What the setting needs to do to improve further

To further improve the quality of the early years provision the provider should:

- maximise opportunities to strengthen children's independence at meal times
- ensure siblings details are stored in individual files so the information is easily accessible.

Inspection activities

- The inspector observed activities and the quality of teaching.
- The inspector held a meeting with the manager/nominated person.
- The inspector looked at children's assessment records and the planning documentation.
- The inspector completed a joint observation with manager.
- The inspector took into account the views of parents spoken to on the day of the inspection.

Inspector

Jessica Richardson

Inspection findings

How well the early years provision meets the needs of the range of children who attend. This is good

Staff provide children with exciting toys, resources and activities to successfully promote their learning and development. The staff organise the rooms to a good standard to support children of different ages. Children benefit from using the good range of facilities for physical development including the squash courts, swimming pool and the local parks. Staff use outings in the community to enhance children's learning. For example, they encourage children to talk about the things they see, such as trains and to name colours. As a result, children build up vocabulary that reflects the breadth of their experiences. Staff make accurate assessments and use these to plan for and enhance children's learning. Parents positively engage in completing observations at home, which influences the key persons planning to build on children's learning at home. Staff help children prepare for their move to the next setting. Staff work in partnership with other settings to share information to ensure the move for children is smooth.

The contribution of the early years provision to the well-being of children is good

Staff provide a safe and secure environment for the children which promotes a warm and friendly atmosphere. Staff implement a unique settling in process to meet each individual child's needs. A successful key-person approach develops good relationships between children and staff. The children are confident and happily greet the staff when they enter the setting. Staff follow good practices to promote healthy eating. They provide fresh fruit as a snack and a hot nutritious dinner for lunch. Children are not always encouraged to serve their meals independently because staff serve for them. Staff are positive role models and demonstrate the use of appropriate language and good manners. Staff encourage children to resolve disagreements and they are learning to behave well.

The effectiveness of the leadership and management of the early years provision is good

The manager has implemented successful action plans and self-evaluation to develop the nursery and staff team. Staff are encouraged and supported to attend training to extend their knowledge, which has a positive influence on their practice and outcomes for children. The manager has key children and is a positive role model for the team. By working with the team closely, she ensures the team meet her high standards. The manager uses more experienced staff to mentor and guide staff that are developing their professional knowledge. The manager implements a safe recruitment process to ensure the suitability of staff to work with the children. The manager supports staff through a good induction process and with monthly supervisions and appraisals. She encourages both staff and parents to discuss any issues that arise so they can be dealt with promptly.

Setting details

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|------------------------------------|--------------------------|
| Unique reference number | EY418905 |
| Local authority | Richmond upon Thames |
| Inspection number | 816506 |
| Type of provision | Full-time provision |
| Registration category | Childcare - Non-Domestic |
| Age range of children | 0 - 8 |
| Total number of places | 24 |
| Number of children on roll | 19 |
| Name of provider | Lampard Investments Ltd |
| Date of previous inspection | 27 June 2012 |
| Telephone number | 0208 8922251 |

Tenderlinks Day Nursery is one of three provisions run by Lampard Investments Ltd. It registered in 2011. The provision operates from a room within the Nuffield Health Fitness & Wellbeing Centre, Twickenham, in the London Borough of Richmond upon Thames. The nursery is open Monday to Friday from 7.30am to 6.00pm all year. It has a crche facility available for club members. The nursery is in receipt of funding for the provision of free early education for children aged three and four years. The provision employs six members of staff. Of these, four staff including the manager hold appropriate early years qualifications.

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