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Caring Daycare  
Park House East  
Heathcote Road  
CAMBERLEY  
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GU15 2EU

Our Reference EY424426

Dear Caring Daycare Limited

### **Monitoring for provision judged as inadequate**

An Ofsted inspector, Linda du Preez, monitored your provision on 10/02/2015 following your inspection where the provision was judged to be inadequate.

### **Outcome of monitoring**

As a result of our inspection on 28/02/2015, we sent you a welfare requirements notice. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

You have taken action to promote the good health of children attending the setting. Managers arranged meetings with parents to seek detailed and relevant information about children's specific medical needs. Managers recorded this information accurately and conducted specific risk assessments in order to manage all related risks. They have effectively shared this information with all staff in order to keep children safe. This means that children are safeguarded and that the requirements of the childcare register are now met.

Managers have also drawn up action plans to drive improvement and are providing support and training to managers and staff. Through discussion with management, the inspector became aware that they are keen to address the identified weaknesses and improve the quality of the provision. The dates for the other actions raised have not been reached so these improvements will be monitored at the next monitoring visit.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

### **Next steps**

The next step will be further monitoring.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson  
National Director, Early Education

## Actions

| Action  | Due date   | Closed date |
|---|------------|-------------|
| improve the key person arrangements to enable all staff to meet children's individual care needs at all times, with particular regard for settling-in arrangements and care practices                       | 06/03/2015 |             |
| provide effective staff supervision so that all staff are clear about the requirements of their roles in order to promote the interests of children and drive continuous improvement                        | 06/03/2015 |             |
| improve the programmes for personal social and emotional development by providing appropriate support for children to understand their feelings and behaviour and providing a homely environment for babies | 06/03/2015 |             |
| ensure that managers monitor the educational programme effectively so that staff working with the youngest children focus strongly on the three prime areas of learning                                     | 06/03/2015 |             |
| ensure that children receiving childcare are kept safe from harm.   | 05/02/2015 | 12/02/2015  |