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Magic Roundabout Nurseries Limited
Roberts Hall, 161 Wadham Road
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Our Reference 156213

Dear Magic Roundabout Nurseries Limited

Monitoring for provision judged as inadequate

An Ofsted inspector, Siobhan O'Callaghan, monitored your provision on 13/01/2015 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 10/12/2014, we sent you a welfare requirements notice. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

The welfare requirements notice required you to comply with the Statutory Framework for the Early Years Foundation Stage under the following requirements: Child Protection; Suitable People; Staff: Child Ratios; Managing Behaviour; Safety and Suitability of Premises, Environment and Equipment and Risk Assessment. The steps that you were required to take were detailed in full in the notice sent to you on 15 December 2014. You were also issued with a number of notices to improve around the following requirements: Staff Qualifications, Training, Support and Skills; Health; Safety and Suitability of Premises Environment and Equipment; Information and records and Educational programmes, this notice was also issued on 15 December 2014.

The monitoring visit on 13 January 2015 was carried out by Siobhan O'Callaghan with the assistance of a further Ofsted inspector, Julie Whitelaw. The inspectors discussed with you the steps you have taken to address the welfare requirements notices and the actions to improve. It was observed that you are now meeting child protection and suitable people requirements. This is because you are now clear that safeguarding concerns in relation to allegations against staff must not be investigated internally and must be referred to the Local Authority Designated Officer (LADO) without delay. You demonstrate that you are also clear that any such allegations must also be shared with Ofsted. Discussions with staff demonstrate that they are now confident about the procedures that must be followed should they have whistle-blowing concerns. They say that recent safeguarding training has helped to

embed their knowledge and understanding of safeguarding procedures. These improvements help to support the safeguarding of children's welfare in the setting.

Observations of staff deployment in the setting demonstrate that you have developed more effective systems to ensure that staff have an overview of where all of the children are. Staff make sure that all areas of the environment are supervised and have strategies in place to better manage areas that are difficult to oversee. For example, pre-school staff close off certain areas available to them when the numbers of children are low so that they can position themselves to see where the children are at all times. Staff are also closing off areas of the outdoor play provision for the same reasons. These improved deployment measures help to support the safe supervision of children. Observations of staff interaction with children demonstrate that behaviour management strategies have greatly improved. Children are now given clear messages as to why their behaviour may be inappropriate and staff discuss with them the consequences of their actions. Consequently children are learning to behave in safe ways. They enjoy receiving praise from staff. Discussions with staff demonstrate that recent training around behaviour management has helped them to focus on being consistent with the children and using praise to help motivate them. Overall, this has helped to create a calmer atmosphere in the nursery. However, it is apparent that some children who have English as an additional language demonstrate challenging behaviour. Inspectors looked in more detail at planning for these children and held discussions with staff. The outcome was that too little focus is given to support children's ability to engage in the experiences offered in the setting. There are no visual aids to support them to communicate and there is no reflection of their home languages in the setting to support a sense of belonging. This was discussed with you and a further notice to improve is being raised as follows:

ensure that all reasonable steps are taken to provide opportunities for children to develop and use their home language in play and learning, and in supporting their language development at home.

The inspectors observed that you have made good progress in addressing all health and safety concerns. The nursery environment is now cleaner and safer for the children. The bathrooms are now well stocked with essential resources to support children's personal hygiene and comfort. Inspectors observed that children with coughs and colds are supported by staff to get tissues and discussions take place about the importance of not spreading infections to others. Discussions with you demonstrate that your sickness policy has been improved and you intend to update this further to give clearer guidance to staff about procedures to follow when children become unwell at nursery. We agreed that this would be followed up at a further monitoring visit. Individual care plans were observed for children with specific health needs and were seen to contain detailed information to support their health

and well-being in the setting. Inspectors observed that all potential hazards to children have been removed including broken toys and frayed carpet which posed as a tripping hazard. Plastic bags in the sleep rooms have been replaced by cloth bags and the garden is now safer as holes have been filled and stinging nettles removed. The new artificial grass area and new fencing has also helped to improve safety for children playing in the garden. Discussions with you and with your staff demonstrate that risk assessments are now vigilantly followed every morning to help ensure that all areas of the nursery are safe and suitable for the children.

Discussions held with you and your managers demonstrate that all staff and children's files have been reviewed since your inspection. You say that you are now confident that all information is held correctly and confidentially. You say that in addition to this the office is now locked at all times if this is not being occupied by a member of staff. These improved measures help to support you in meeting your responsibilities under the Data Protection Act (DPA) 1998.

During the visit the inspectors discussed with you that some of the actions that were raised at the last inspection were set with a longer date for completion. This is because the level of work required to address these actions requires more time. It was discussed that actions around learning and development and supervision and coaching of staff would be looked at in more detail at a further monitoring visit. Inspectors did spend time observing the quality of experiences offered to children. Staff were seen to be more engaged in the children's play. They were observed asking more questions to encourage children's language development, although at times questioning was still limited. Observations of children playing in the outdoor play area show that resources to support purposeful play were also limited. Discussions with your managers demonstrate that they are working on improving these aspects of the provision. It was observed that children identified with specific difficulties at the last inspection still have no individual targeted support in place to support them to make effective progress in their learning and development. This was discussed with you and your managers. It was agreed that a further notice to improve would be raised to address this weakness:

ensure that if there are significant emerging concerns or an identified special educational need or disability, that a targeted plan is developed to support the children's future learning and development. This should involve parents and/or carers and other professionals.

Following the last inspection Ofsted received a complaint that raised concerns about the temperature of the food being offered to children. This resulted in a child receiving a burn to their mouth and lips. This concern was looked at as part of this monitoring visit. Inspectors found that staff were not clear about the safe temperature of food that should be offered to children in the nursery. In addition we

found that staff who were preparing and serving food to children on the day in question did not have recent training in food handling. The following notice to improve has been raised:

ensure that those responsible for preparing and handling food are competent to do so.

It was discussed with you that all new notices to improve and discussions to take forward would be checked at your next monitoring visit.

Having considered all the evidence, the inspector is of the opinion that the setting has not taken prompt and effective action to address the points for improvement.

Next steps

The next step will be further monitoring.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
ensure staff respond and take appropriate action if children are ill or infectious and take necessary steps to prevent the spread of infection	29/12/2014	13/01/2015
maintain records and obtain and share information with parents to help ensure the needs of all children are met. This is with particular regard to children who have specific health needs	22/12/2014	13/01/2015
ensure that consistent and regular observations of children's learning are used to monitor their progress; and show where the children are within their learning, while also highlighting any gaps in learning that need to be addressed	30/01/2015	
ensure that the systems for staff supervision are effective and timely in providing support, coaching and training for all staff to ensure continuous improvement	30/01/2015	
ensure that all staff have a good knowledge and understanding of how children learn	30/01/2015	
ensure that the quality of teaching is consistent so that all children receive high quality learning experiences that help them to achieve successfully in all areas of learning.	30/01/2015	
ensure that confidential information and records about staff and children are held securely and are only accessible and available to those who have a right or professional need to see them. Providers must ensure they meet their responsibilities under the Data Protection Act (DPA) 1998	22/12/2014	13/01/2015
ensure there are suitable hygienic changing facilities for changing any	22/12/2014	13/01/2015

children who are in nappies

ensure that all reasonable steps are taken to provide opportunities for children to develop and use their home language in play and learning, and in supporting their language development at home 05/02/2015

ensure that if there are significant emerging concerns, or an identified special educational need or disability, that a targeted plan is developed to support children's future learning and development. This should involve parents and/or carers and other professionals 05/02/2015

ensure that those responsible for preparing and handling food are competent to do so. 05/02/2015