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BBDC Childcare Providers
249-251 School Road
Yardley Wood
BIRMINGHAM
B14 4ER

Our Reference EY396976

Dear BBDC Childcare Providers

Monitoring for provision judged as inadequate

An Ofsted inspector, Esther Gray, monitored your provision on 20/10/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 18/09/2014, we sent you a welfare requirements notice. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

During the monitoring visit on 20 October 2014, the inspector gathered photographic evidence and made observations of the steps taken by you to have the premises repaired and the maintenance carried out since the inspection carried out on 18 September 2014. She viewed your risk assessment documents and example learning journal offered in support of the discussion between you. She discussed the improvements you had made with you, your manager and key practitioners. The inspector also looked at documents demonstrating improvements made to the systems being used to ensure the health, safety and well-being of children as well as the development of the methods used to gain information about children before they start at the nursery and to identify their progress and targets for future progress towards their early learning goals.

The inspector found that a lot of effort had been made to transform the areas of most concern into a safer environment for children. The floor and ceiling of the conservatory have been cladded with boarding to make them safe and areas not yet completed have been cordoned off. Outdoors in the garden, the decking has been repaired and areas of disrepair and risks identified have been made safe or disposed of.

In the baby areas you have given some thought to the lack of easy ventilation in that room and you monitor the temperature in that room. However, there is the potential

for cross-infection between cots being too closely placed next to each other. Some equipment in the garden has information about weight and age restrictions stamped into it, yet this is not referred to within the risk assessment. There remains, therefore, more work to be done to ensure that all areas of the nursery have been included as part of the health and safety risk assessment review.

Practitioners have been undertaking training to develop their understanding of observation, assessment and planning to meet children's individual learning needs. The inspector reports that considerable effort has been made by practitioners to update and develop the learning journals of children's achievements and progress towards their early learning goals. This especially includes children who have Special Educational Needs and/or communication and language difficulties due to disability or having English as an additional language. The inspector found that steps have been taken to develop the supervision process to ensure this provides support, coaching and training for the practitioners and promotes the interests of children. This includes a mentoring process for less experienced staff to support them as they learn their roles.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
ensure that performance management of staff is improved through effective monitoring and supervision to foster a culture of mutual support, teamwork and continuous improvement and to improve the quality of teaching	30/11/2014	20/10/2014
plan and provide challenging activities for all children, including children with special educational needs and/or disabilities, so that they make the best progress	30/11/2014	20/10/2014
ensure the educational programmes for communication and language are developed, so that staff use effective communication skills to support children's learning and provide opportunities for children to develop their language so that they make good progress.	30/11/2014	20/10/2014
ensure that the premises, including outdoor spaces used for the purpose of the childcare are safe and suitable (compulsory part of the Childcare Register)	30/11/2014	20/10/2014
take all necessary measures to minimise any risks to the health and safety of the children (compulsory part of the Childcare Register)	30/11/2014	20/10/2014
ensure that the premises, including outdoor spaces used for the purpose of the childcare are safe and suitable (voluntary part of the Childcare Register)	30/11/2014	20/10/2014
take all necessary measures to minimise any risks to the health and safety of the children (voluntary part of the Childcare Register).	30/11/2014	20/10/2014
ensure that the premises are fit for purpose, in particular the conservatory area, and the availability of warm water	17/10/2014	20/10/2014

in the bathroom for the 2-3 years room

take all reasonable steps to ensure that children are not exposed to risks, in particular in the conservatory and outdoor areas 17/10/2014 20/10/2014