Ofsted Piccadilly Gate Store Street Manchester M1 2WD Telephone: 0300 123 1231

Fax: 0300 123 3159

Minicom: 0161 618 8524

Email: enquiries@ofsted.gov.uk

Web: www.ofsted.gov.uk



Butterfly Barns Day Nursery Butterfly Barns Day Nursery 105 Old Heath Road COLCHESTER Essex CO1 2EX Our Reference EY303073

Dear Puddleducks Child Care Ltd

Monitoring for provision judged as inadequate

An Ofsted inspector, Cheryl Langley, monitored your provision on 31/10/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 24/09/2014, we sent you a welfare requirements notice. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

The Welfare requirement notice required you to comply with the Statutory Framework for the Early Years Foundation Stage under the following requirement: child protection. You were also issued with a Notice of action to improve. The steps you were required to take were detailed in full in the Welfare requirement notice and notice to improve sent to you on 9 October 2014.

During the monitoring visit on 31 October 2014 the inspector discussed with your manager and yourself, and checked documentary records, which show the steps you have taken to address the Welfare requirement notice and the Notice of action to improve. This includes communicating with staff regularly through daily discussions and checking written records of any concerns raised through the various types of information available. You also monitor your staff's response to deal with any allegations or incidents to make sure the relevant agencies are made aware without delay. Appropriate action is taken to deal with complaints to meet the needs of the children cared for and ensure parent's concerns are taken seriously. This includes providing a written response within twenty eight days. Ofsted are notified, and correct procedures followed, to carry out checks on any members of the registered body.

Your manager checks the children's records to make sure accurate information is





recorded about their individual details and their record of assessment. Staff are monitored and supported by your manager and yourself to ensure their practice meets the requirements and promotes the care and learning of the children attending. Your manager has implemented an action plan to drive improvement and is working with yourself and the local authority to accomplish this. During the visit children were being cared for in a calm and friendly environment. Staff were attentive and focussed on the children.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson National Director, Early Education



Actions

Action	Due date	Closed date
implement effectively the nursery's procedures for investigating written complaints relating to the fulfilment of the Early Years Foundation Stage requirements and notify complainants of the outcome of the investigation within 28 days of having received the complaint.	24/10/2014	31/10/2014
develop knowledge of and follow correct procedures for notifying Ofsted of all changes to the individuals who are partners in, or a director, or other member of its governing body	24/10/2014	31/10/2014
improve leadership by implementing effective monitoring and supervision of all practitioners to ensure they promote the interests of children	24/10/2014	31/10/2014
have regard to the Government's statutory guidance, Working Together to Safeguard Children, by notifying agencies with statutory responsibilities without delay if they have concerns about children's safety or welfare or if an allegation is made against a member of staff.	24/10/2014	31/10/2014