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Small Talk Nurseries Ltd. 85 Grove Lane Handsworth BIRMINGHAM B21 9HF Our Reference EY390736

Dear Small Talk Nurseries Limited

## Monitoring for provision judged as inadequate

An Ofsted inspector, Kamaljit Kaur Jandu, monitored your provision on 16/09/2014 following your inspection where the provision was judged to be inadequate.

## **Outcome of monitoring**

As a result of our inspection on 23/04/2014, we sent you a welfare requirements notice. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

The welfare requirements notice required you to comply with the Statutory Framework for the Early Years Foundation Stage under the following requirements: Suitable People. A previous monitoring visit, completed on 23 June 2014, found that you had taken prompt and effective action and were complying with the requirements of this notice.

We also sent you a notice of action to improve which required you to comply with the following requirements: Training support and skills, Staff deployment, Managing behaviour, Safety and suitability of premises, environment and equipment and Risk assessment.

You were also required to take action in relation to the Learning and Development Requirements of the EYFS.

The steps you were required to take were detailed in full in the notice sent to you on 4 June 2014.

During the monitoring visit of 16 September 2014 the inspector discussed with you the steps you had taken to address the actions raised in the notice to improve. She observed interaction between staff and children throughout the nursery. The inspector spoke to you and to your manager. She looked at your action plan and





your assessment records.

The inspector found that you had continued to address the issues raised at your last inspection through your comprehensive action plan and had introduced systems to evaluate the quality of practice and the impact this has on outcomes for children. This has enabled you to accurately target areas for improvement and to plan for ongoing improvement.

Your new manager has built relationships within the staff team. Staff work closely together and are supportive of each other. The arrangements for staff supervision have been improved. All staff now receive supervision which has helped to ensure they are clear about their roles and responsibilities. Staff are skilled in ensuring children are offered quality learning experiences that promote their progress towards the early learning goals. The deployment of staff is now more effective in establishing sufficient supervision of children during break times. A progress check at age two is now in place and ensures that children's strengths and any areas where progress may be less than expected are clearly identified and acted upon.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

## **Next steps**

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson National Director, Early Education



## **Actions**

Action	Due date	Closed date
ensure that a risk assessment of the premises and equipment is conducted and that all necessary measures are taken to minimise any identified risks (voluntary part of the Childcare Register).	18/06/2014	21/07/2014
improve the arrangements for staff supervision to provide support, coaching and training, and foster a culture of mutual support, teamwork, encouraging the confidential discussion of, and appropriate response to, sensitive issues	18/06/2014	21/07/2014
provide effective systems to ensure that managers, staff and an any person in regular contact with children is suitable to work with children, which must include obtaining and enhanced Disclosure and Barring Service check (compulsory part of the Childcare Register)	18/06/2014	21/07/2014
provide effective systems to ensure that managers, staff and an any person in regular contact with children is suitable to work with children, which must include obtaining and enhanced Disclosure and Barring Service check(voluntary part of the Childcare Register)	18/06/2014	21/07/2014
develop staff skills and practice to ensure children are offered quality learning experiences that promotes their progress towards the early learning goals	18/06/2014	21/07/2014
conduct the progress check at age two in order to clearly identify a child's strengths and any areas where a child's progress may be less than expected	18/06/2014	21/07/2014
ensure that the deployment of staff is effective in establishing sufficient supervision of children, particularly during staff breaks	18/06/2014	21/07/2014
maintain fire-detection equipment in full	18/06/2014	21/07/2014



working order at all times, including the smoke detectors

appoint a named practitioner responsible 18/06/2014 for behaviour management, who is suitably qualified and trained to advise other staff on behaviour issues, and seek expert advice if necessary.

18/06/2014 21/07/2014

ensure that a risk assessment of the 18/06/2014 premises and equipment is conducted and that all necessary measures are taken to minimise any identified risks (compulsory part of the Childcare Register).

18/06/2014 21/07/2014

ensure that risk assessments identify all aspects of the environment that need to be checked on a regular basis and include reference to when and by whom they have been checked and the risk removed or minimised, with particular reference to the smoke detectors

18/06/2014 21/07/2014

WRN: ensure that systems for verifying staff suitability with regard to the vetting processes are effective and that records include details of the level of check and who obtained it

18/06/2014 21/07/2014