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Redwood House Childrens Nursery
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Our Reference EY421912

Dear Redwood House Childrens Nursery Ltd

Monitoring for provision judged as inadequate

An Ofsted inspector, Marina Howarth, monitored your provision on 11/09/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 11/06/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

During the monitoring visit, the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She also spoke to a representative from the local authority about the improvements made. The inspector held discussions with your staff about safeguarding procedures and risk assessments. Risk assessment records were also viewed and discussed with you and the deputy manager. The inspector observed the deployment of staff throughout your provision and their interaction with the children. She observed the outdoor and indoor areas of your provision and looked at the suitability and quantity of the equipment provided. The inspector observed and discussed the activities that are provided for children and how these are organised. She also held discussions with the learning and development coordinator in relation to how the quality of teaching is monitored. They discussed the steps that you have taken to improve staff's knowledge of the characteristics of effective learning. The inspector sampled the children's learning records and reviewed your observation, assessment and planning documents. She also looked at children's attendance records.

The inspector found you have developed a comprehensive action plan to address the issues raised at your last inspection and have introduced more robust systems to evaluate the quality of practice and the impact this has on outcomes for children. This has enabled you to accurately identify how to address the areas for

improvement identified at your last inspection and to plan for ongoing improvement. All staff have received safeguarding training to update their knowledge of safeguarding procedures. You have also implemented a monitoring system, which enables you to test staff's knowledge and understanding of the relevant procedures to follow in event of any safeguarding concerns. Staff are now aware of the procedures to follow. This includes staff having a sufficient knowledge of when they need to report concerns about children's welfare to the designated officers.

The inspector found you have reviewed the organisation of daily routines, in particular the lunch time period and have addressed the deployment of staff. All staff are now deployed effectively, to ensure children are safe and adequately supervised at all times of the day. In addition, monitoring systems have been revised and implemented to enable senior management to conduct regular checks throughout the day to ensure staff deployment is effective and that the requirements of the Early Years Foundation Stage are met at all times. The daily record of attendance has been reviewed and staff now keep an accurate record of children's hours of attendance, which is available at all times and is monitored by the management team.

You explained how procedures for reviewing risks and monitoring the effectiveness of these procedures has been revised to ensure that they are more robust, implemented effectively and understood by all staff. Recent, internal building work is now fully complete. All wires are secured safely or have been removed and there is no exposed brickwork. New internal doors are kept open with appropriate restraints which are not accessible to children. You stated that identified roles of key staff for checking areas and conducting risk assessments are closely monitored by your management team. This ensures the effective implementation of risk assessments throughout your provision, both indoors and outdoors. Consequently, children's safety is prioritised and they are cared for in a safe environment. As a result of the actions taken to address the areas for improvement, you are now also complying with the requirements of the Childcare Register.

You have welcomed support from your local authority. You explained that staff have attended a range of training to improve their knowledge and skills in specific areas, including safeguarding, planning and teaching and learning. The inspector found that you have introduced effective systems to share this knowledge, which has improved the understanding of all staff. Non-contact time has been implemented to enable staff to complete the tracking of children's progress. This has enabled staff to consistently use information gathered from assessments to accurately monitor children's level of achievement, interests and learning styles. You explained that you have assigned a member of staff (who holds Early Years Practitioner status) the role of learning and development coordinator. This means that all staff are effectively supported in delivering the learning and development requirements. They are now

confident in assessing children's individual learning needs and ensuring that activities provided enable children to make progress in all areas of their learning and development. You have reviewed and reorganised the learning environment both indoors and outdoors to offer more learning opportunities for children. This includes defining areas of learning more clearly and ensuring that there are a wide range of resources available at all times to engage children and capture their interests. Regular peer observations are also being used to identify individual staff member's strengths and weaknesses and more experienced staff members are being used to role model positive teaching and to mentor new staff. This process is ongoing, along with further identified training to continue to improve the quality of teaching and the welfare of children.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

| Action | Due date | Closed date |
|--|------------|-------------|
| ensure that a daily record of the names of the children looked after on the premises and their hours of attendance is kept (voluntary part of the Childcare Register) | 31/07/2014 | 11/09/2014 |
| ensure that all necessary measures are taken to minimise any identified risks (compulsory part of the Childcare Register) | 31/07/2014 | 11/09/2014 |
| ensure that all necessary measures are taken to minimise any identified risks (voluntary part of the Childcare Register) | 31/07/2014 | 11/09/2014 |
| ensure that children receiving childcare are kept safe from harm (compulsory part of the Childcare Register) | 31/07/2014 | 11/09/2014 |
| ensure that children receiving childcare are kept safe from harm (voluntary part of the Childcare Register) | 31/07/2014 | 11/09/2014 |
| ensure that the premises and equipment used for the purposes of the childcare are safe and suitable for that childcare (compulsory part of the Childcare Register). | 31/07/2014 | 11/09/2014 |
| ensure that the premises and equipment used for the purposes of the childcare are safe and suitable for that childcare (voluntary part of the Childcare Register). | 31/07/2014 | 11/09/2014 |
| ensure that all staff understand the safeguarding policy and procedures, in order to respond in a timely and appropriate way to any safeguarding issues | 31/07/2014 | 11/09/2014 |
| ensure staffing arrangements meet the needs of all children, and that staff are suitably deployed to ensure children are safe and adequately supervised at all times of the day. | 31/07/2014 | 11/09/2014 |

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|---|------------|------------|
| ensure that a daily record of the names of children being cared for on the premises, their hours of attendance and the names of each child's key person are maintained | 31/07/2014 | 11/09/2014 |
| ensure that risk assessments identify aspects of the environment that need to be checked, when and by whom those aspects will be checked, and how the risk will be removed or minimised | 31/07/2014 | 11/09/2014 |
| ensure that assessments of learning and the tracking of children's progress are consistently used to understand children's level of achievement, interests and learning styles | 31/07/2014 | 11/09/2014 |
| improve the educational programme by planning challenging learning experiences that specifically meet children's individual needs to support children in making good progress in all areas. | 31/07/2014 | 11/09/2014 |
| ensure that a daily record of the names of the children looked after on the premises and their hours of attendance is kept (compulsory part of the Childcare Register) | 31/07/2014 | 11/09/2014 |