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Kiddicare Chantry House 11-13 Watling Street, Bletchley MILTON KEYNES MK2 2BU Our Reference EY337394

Dear Lorraine Margaret Ogunyinka

Monitoring for provision judged as inadequate

An Ofsted inspector, Sarah Fletcher, monitored your provision on 18/08/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 20/05/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

During the monitoring visit, the inspector discussed with you the steps you had taken to address the actions raised in the notice to improve. The inspector observed staff working with the children indoors. The inspector looked at the risk assessments, the dietary support leaflet for parents and the action plan. Documentation to show staff suitability and the Disclosure and Barring Service checks was also viewed.

The inspector was unable to speak with a representative from the local authority as no-one was available. However, the inspector looked at the development worker's input into the action plan she helped to devise, dated 23 July 2014. She has clearly worked with you as the manager, the early years consultant and staff to make changes to address the points for improvement. Regular meetings have enabled good levels of support to help you implement these.

The inspector found that you have started to take steps to address the actions raised at the previous inspection. You have reviewed routines to help ensure that staff plan daily outdoor activities to make sure that all children have plenty of fresh air and exercise, although this is not yet fully addressed. You plan to monitor which children access outdoors and when to help ensure all children have a variety of learning experiences to meet their needs. You have reviewed the local area to identify places to take the children and are planning to link these with potential learning opportunities. You have started to assess the risks to children in each of these





outdoor areas so that the staff can help to make sure children are safe.

The inspector found that, as the manager, you have reviewed the key-person system to ensure staff are fully aware of their role and responsibilities to children's care and learning. You have identified that some staff are not confident in their key-person role and, therefore, they are not approaching parents to discuss findings or any concerns. You have plans to ensure each member of staff is made aware of their key-person roles and responsibilities. You plan to encourage them to take ownership of the key-person role to support children and meet their individual needs, although this area has yet to be fully addressed.

You have taken some steps to improve children's good health. You have plans to improve the knowledge of healthy eating for parents and children. You have reviewed and amended the policy regarding parents supplying drinks for their children to explain the need for more healthy options to help reduce their sugar intake and improve their dental health. This information is being shared with parents via the revised dietary support leaflet and will go out to all new parents. You have explained that children's unhealthy drinks will be exchanged for water, and young children are to use beakers rather than bottles. Staff will be monitoring children's lunchboxes to implement these changes. You are also considering introducing teeth brushing routinely and taking part in a national campaign to improve children's dental health early next year.

The inspector found that you have reviewed staffing arrangements to support the children's needs during toileting, although this aspect of children's care is not yet fully established. You have plans to improve the deployment of staff so that children's learning can continue while maintaining appropriate staffing levels, with one member of staff supervising children's access to the toilets. Key persons and their buddies will continue to attend to children's intimate care and any accidents so that they can be reassured by their familiar adult.

You have taken some steps to review the maintenance of the setting and to make sure that it offers a clean and inviting environment for children. You have also started to review the resources to ensure they are fit for purpose, are age-appropriate and meet the needs of the children. However, these improvements are not yet fully complete. You have ensured a maintenance audit takes place and the damp patch on the stairs has been repaired. You have plans to reinstate the cleaning rotas and have started to steam clean the resources. You have reviewed the daily health and safety checks in each room to ensure these are more detailed and have plans to ensure these checks cover all aspects of the premises.

You have worked with the local authority development worker and the early years consultant to take steps towards improvement. They have attended the setting to



support you to make improvements and have plans for future meetings with you. This shows your willingness to prioritise the previous actions. However, although there are plans to address each of the actions, these have not been fully implemented to date to show demonstrable improvement in outcomes for children.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson National Director, Early Education



Actions

Action	Due date	Closed date
ensure that daily outdoor activities are planned and taken to make sure that all children have plenty of fresh air and exercise	01/07/2014	
develop the roles of key persons to ensure that they build successful relationships with parents, so as to make sure that children receive care and support that is tailored to their individual needs	01/07/2014	
make sure that children's good health, including dental health, is promoted by working in partnership with parents to provide suitable drinks and to follow professional guidance on using stage-appropriate feeding equipment	21/05/2014	
improve staff deployment to minimise disruption to children's play when children are escorted to the toilet facilities	30/06/2014	
review the maintenance of the setting and make sure that it offers a clean and inviting environment for children and also ensure that resources are fit for purpose.	30/06/2014	