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Child First Aylesbury Child First Green End AYLESBURY Buckinghamshire HP20 2SA Our Reference EY342513

Dear Child 1st Nurseries Limited

## Monitoring for provision judged as inadequate

An Ofsted inspector, Melissa Cox, monitored your provision on 12/08/2014 following your inspection where the provision was judged to be inadequate.

## **Outcome of monitoring**

As a result of our inspection on 15/05/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter.

During the monitoring visit, the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She also spoke to the nursery manager and a representative from the local authority. She viewed and discussed the action plan and the records from the support visits with your local authority development worker. The inspector toured the premises and observed interactions between staff and children in the nursery. She discussed with your manager how you have developed the key-person system to ensure children's individual needs are met. She discussed how staff are deployed. The inspector looked at what measures you had taken to ensure that children's safety is promoted at all times and how hygiene routines are supported. She discussed the training undertaken and the procedures you follow to support the ongoing medical needs of the children. She also viewed the record of attendance and discussed and viewed the nursery's most recent self-evaluation.

The inspector found that you have developed an action plan to support improvement and address the issues raised at your last inspection. This has enabled you to accurately prioritise the areas for improvement and to plan for ongoing improvement. You have reviewed, and are continuing to improve, systems to evaluate the setting's strengths and weaknesses. You assess the impact this has on children's well-being through individual room observations and monthly audits. You





have increased the level of professional development and support that staff receive through more frequent and effective coaching, mentoring and supervision from members of your regional support team. Attendance registers are monitored daily and show children's hours of attendance. You have risk assessed the area of the premises and have installed see-through plastic panels on the outdoor gates to prevent dogs accessing the area where children play outside. A number of staff complete daily checks outside in order to identify any further risks. Staff demonstrate a suitable awareness of their roles and responsibilities to promote children's safety.

You have reviewed the areas within the nursery that are accessed by the children in order to promote effective deployment of staff. For example, younger children no longer walk downstairs to lunch but eat this in their base rooms. You have employed an additional member of staff who is responsible for housekeeping tasks. This allows staff to be directly engaged with the children and not involved in routine tasks such as making up beds for sleep time or tidying away after mealtimes. You have made a number of changes to the spaces used in the nursery which ensures that children are in sight or hearing of staff at all times. Staff have accessed further training to support children with specific medical needs and clear protocols are in place to manage these conditions. Hygiene routines are better established to prevent the spread of infection. The inspector is satisfied that you now recognise the importance of evaluating the quality of care and safety practices to improve the outcomes for children.

The inspector found that you have revised your key-person system and each child has an allocated member of staff who is responsible for meeting their individual needs. You have made a photographic display of each child's key person for parents so they can identify staff in order to discuss their child's needs. This was confirmed by a parent who told the inspector about their child's key person and how they tailor their learning and care according to children's individual needs. The inspector saw staff interacting with the children and supporting children's learning. Staff reacted appropriately to children to meet children's needs. You have involved, sought further training from and taken the advice of, the local authority who confirms you have worked with her to make progress.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

## **Next steps**

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top



of this letter.

Yours sincerely

Nick Hudson National Director, Early Education



## Actions

Action	Due date	Closed date
ensure staff are effectively deployed in the toddler room to meet the needs of the children	05/06/2014	12/08/2014
ensure that an effective key-person system is implemented to tailor every child's care to meet their individual needs and offer a settled relationship for the children	05/06/2014	12/08/2014
ensure that staff receive appropriate training to enable them to administer any medicine that requires medical and technical knowledge	05/06/2014	12/08/2014
ensure that risk assessments identify all aspects of the environment that need to be checked on a regular basis to ensure children's safety	05/06/2014	12/08/2014
ensure that staff adhere to the setting's health and hygiene policy, with particular regard to helping children to manage their own personal hygiene routines	05/06/2014	12/08/2014
ensure the daily record of the names of the children being cared for on the premises includes all children and their hours of attendance	05/06/2014	12/08/2014