

Ofsted
Piccadilly Gate
Store Street
Manchester
M1 2WD

Telephone: 0300 123 1231
Fax: 0300 123 3159
Minicom: 0161 618 8524
Email: enquiries@ofsted.gov.uk
Web: www.ofsted.gov.uk



Lily's Kids Klub
Brixton Hill Methodist Church
Elm Park
LONDON
SW2 2TX

Our Reference EY444175

Dear Lily's Kids Klub Limited

Monitoring for provision judged as inadequate

An Ofsted inspector, Esther Gray, monitored your provision on 24/06/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 21/05/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit carried out on 24 June 2014, the inspector discussed with you and your senior staff the steps you have taken to address the actions in the notice to improve. She also gave you and the representatives from the local authority advisory body, full feedback on the outcome of this visit. The inspector observed staff engaged with children, speaking with both practitioners and children during the visit, both indoors and outside. She spoke to staff about their development of planning for children's education and observed the way routines of the day were being managed. The inspector also reviewed risk assessment documents, Disclosure and Barring Service (DBS) checks on the suitability of staff and the document demonstrating how and when all staff will have supervision with the managers.

As part of this monitoring visit, a compliance concern was considered that had been raised with Ofsted about all checks that are carried out on staff not being in place for those managers and staff who work in the afterschool provision. On 28 May 2014, we received a notification from an outside agency that raised concerns about the robust checking of staff, particularly in the after school provision. Ofsted does not investigate to prove or disprove a complaint, but we check the information to see if the childcare provider is meeting all legal requirements. During the investigation the provider was able to demonstrate that all Disclosure and Barring Service checks have now been completed for all staff.

The inspector found that you have developed a timetable for the staff to complete supervision with the senior managers of the setting. You have prioritised those staff who will not continue their employment over the summer period, and some have already had their supervision and could tell the inspector how well the system is working. You have received a lot of support from the local authority in improving the provision and this has resulted in your quick response to the actions raised. You demonstrated how you began to implement an action plan despite only having received the feedback and having received the notice to improve the day before the monitoring visit. Consequently, improvement was shown to have been made during this visit.

On 24 June 2014 the inspector found that risk assessment processes have been improved. You have taken immediate action to look at the identified risks following the inspection, such as the pile of bricks at the side of the church building leading to the grassed play area outdoors. The enclosed outdoor area was viewed with you during the inspection. You agreed with the inspector that there remained much to be done to improve this area, especially in the removal of some resources, which are old and were being removed and discarded during that visit. You agreed that some resources might pose a risk to children, for instance, where handle-bars no longer have covers on to protect children on some ride-on toys. The inspector observed the deployment of staff and looked at the risk assessment documents used where staff treat the outdoor area as if it were an outing. This is done to secure their safety. Practitioners were very vigilant during this observation and the inspector reported back to you how they identified an open gate at the side of the grounds and ensured it was locked again, having been left open by one of the other occupants of the building.

In terms of managing children's behaviour practitioners were able to demonstrate to the inspector the benefits of the recent in-house training at staff meetings. However, the inspector also discussed with you the problems of managing the layout of the premises in the pre-school room and the length of time children are kept waiting, for example, whilst a toileting routine is managed before they go outside to play. The planning in the pre-school room is hampered by difficult layout and use of space, but practitioners are making some progress in developing their ideas to overcome this barrier to the organisation of the space as a learning environment. They ensure those children who have identified Special Educational Needs have those needs addressed and met, which includes communication with parents and carers. This includes those with identified behavioural needs. You agreed with the inspector that a review of the routines in this area may well alleviate some behavioural difficulties being experienced. It was evident that once the delays in getting outside were overcome, the planned activity and picnic were enticing, motivating and interesting to children and all behavioural problems dissolved quickly. Children were hula-

hooping vigorously, exploring the properties of water slides, playing musical instruments, balancing and playing ball with staff fully engaged in that play and developing their skills and ideas.

The planning in the setting for the two year-old children has been improved. Practitioners have identified medium and short terms plans, which allow all practitioners to develop their knowledge of how to use the resources in the environment to promote children's learning and development. They continue to develop their observation and assessment skills to plan the next steps children are to take in their learning. This has been achieved with a lot of support from the local authority and they continue to support staff as they improve, for instance, in how they record what skills and what the learning intention is to be developed in meeting each child's individual needs.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
develop methods of monitoring assessment and planning to ensure all staff accurately use information from observations to plan the next steps in children's learning to help them make good progress towards the early learning goals	30/06/2014	24/06/2014
improve staff's knowledge of the learning and development requirements in order to consider the individual needs, interests, and stage of development of each child and use this information to identify their next steps and plan a challenging and enjoyable experience for each child in all of the areas of learning and development	30/06/2014	24/06/2014
implement the behaviour management policy in order that staff have consistent skills in addressing challenging and inappropriate behaviour.	30/06/2014	24/06/2014
implement systems to give staff regular supervision and appraisals to identify staff training needs and develop a culture of support, coaching and continuous improvement to assist staff in their childcare practice and improve the programme of supervision	30/06/2014	24/06/2014
ensure that the risk assessment identifies hazards and removes or minimises any risk to children.	22/05/2014	24/06/2014
ensure that risk assessments cover all aspects of the service (compulsory part of the Childcare Register).	22/05/2014	24/06/2014
ensure that risk assessments cover all aspects of the service (voluntary part of the Childcare Register).	22/05/2014	24/06/2014