

Ofsted
Piccadilly Gate
Store Street
Manchester
M1 2WD

Telephone: 0300 123 1231
Fax: 0300 123 3159
Minicom: 0161 618 8524
Email: enquiries@ofsted.gov.uk
Web: www.ofsted.gov.uk



Sunshine Day Nursery
Clatterfield Gardens
Westcliff-on-Sea
Essex
SS0 0AX

Our Reference EY273928

Dear Sunshine Day Nursery 2003 Limited

Monitoring for provision judged as inadequate

An Ofsted inspector, Sarah Williams, monitored your provision on 22/05/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 11/03/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She observed children being cared for in all rooms, and as they played in the outside area, and had discussions with the person in charge. The inspector also spoke to other senior staff and to a representative from the local authority. She looked at your premises, including all rooms used for childcare and the outside area. The inspector also looked at documentation including the complaints record and procedures and the revised risk assessment. A sample of the children's development profiles was seen, along with current plans and examples of the newly implemented home learning links.

The inspector found that you have reviewed and improved the system for parents to be aware of how they may make a complaint, and the way in which these are managed and documented. All concerns and complaints are now subject to prompt processing and this results action being taken to resolve issues. Parents are kept informed of the progress and outcome of their complaints within a reasonable time scale.

The inspector found that you have reviewed and improved the risk assessment processes throughout the setting, and compiled a new, more comprehensive risk assessment document. This has helped staff identify areas that they need to check

regularly and how they can ensure action is taken to rectify any defects and avert potential harm to children. The inspector found that some improvements have been made to minimise hazards to children. For example, finger guards are now in place on all doors and gates, which prevent accidents at these points. However, there are hanging looped blind cords within children's reach in all three care rooms downstairs, which are a clear and present hazard to children.

The inspector found that you have reviewed the way staff plan for their key children. They now observe children and decide on the next steps in learning, and highlight these on the weekly planning document, using the child's initials. This means that staff are able to target those children when leading an activity and help them make progress. The children's development profiles show that this system is working and has improved the planning for individual children.

The inspector discussed how you support parents to share more information about their child's achievements at home. The officer in charge said that a start has been made in involving parents in a two-way flow of information so that key persons find out what children are doing at home, as well as what parents feel they would like children to be making progress on at nursery. As a result, a home learning scheme is now in place whereby key persons provide ideas for activities that parents can try at home. This is popular and is proving useful in opening up discussions with parents about what children can do, their interests and ideas.

Having considered all the evidence, the inspector is of the opinion that the setting has not taken prompt and effective action to address the points for improvement.

Next steps

The next step will be further monitoring.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
take immediate action when hazards are identified through risk assessment before accidents occur, to remove or minimise risks and promote the safety of children at all times	18/03/2014	22/05/2014
provide parents with clear information about the procedures to follow when they have a concern and keep a written record of any complaints received and their outcome	18/03/2014	22/05/2014
improve the educational programme to consider the individual needs, interests and stages of development of each child. Use planning more effectively to indicate which child and their stage of development, the adult-led activities are targeted at to promote challenging and enjoyable experiences.	01/04/2014	22/05/2014
keep a written record of complaints including the outcome of the investigation and the actions the provider took in response. Ensure a written statement of complaints procedures is available to parents (compulsory part of the Childcare Register)	18/03/2014	22/05/2014
ensure that the premises and equipment used for the purpose of the childcare are safe and suitable for that childcare (compulsory part of the Childcare Register)	18/03/2014	22/05/2014
keep a written record of complaints including the outcome of the investigation and the actions the provider took in response. Ensure a written statement of complaints procedures is available to parents (voluntary part of the childcare Register)	18/03/2014	22/05/2014
ensure that the premises and equipment	18/03/2014	22/05/2014

used for the purpose of the childcare are safe and suitable for that childcare (voluntary part of the Childcare Register).

ensure that the premises and equipment used for the purpose of the childcare are safe and suitable for that childcare: this relates to unsecured looped blind cords in the downstairs rooms 30/05/2014

take immediate action when hazards are identified through risk assessment before accidents occur, to remove or minimise risks and promote the safety of children at all times 30/05/2014

ensure that the premises and equipment used for the purpose of the childcare are safe and suitable for that childcare (compulsory part of the Childcare Register) 30/05/2014

ensure that the premises and equipment used for the purpose of the childcare are safe and suitable for that childcare (voluntary part of the Childcare Register) 30/05/2014