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St. Joseph's Christian Nursery St. Joseph & St. Theresa RC Primary School, High Street Chasetown BURNTWOOD Staffordshire WS7 3XL Our Reference EY461467

Dear Ann Margaret King

## Monitoring for provision judged as inadequate

An Ofsted inspector, Parm Sansoyer, monitored your provision on 10/07/2014 following your inspection where the provision was judged to be inadequate.

## **Outcome of monitoring**

As a result of our inspection on 10/04/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She observed staff working with the children and had discussions with you and the staff. The inspector also spoke to a representative from the local authority. She looked at a range of policies and procedures and planning for children's learning in relation to promoting children's personal, social and emotional development. The inspector also looked at your action plan and records of staff supervision.

The inspector found that you have developed a comprehensive action plan to address the issues raised at your last inspection. You have introduced systems to evaluate and improve the quality of the teaching and the impact this has on outcomes in children's personal, social and emotional development. You have also reviewed and updated a number of polices and procedures to improve children's well-being and safety. This action plan has enabled you to accurately address the areas for improvement identified at your last inspection and to plan for ongoing improvement.

The inspector found that you have developed a more robust staff supervision





system, which places a greater focus on improvements identified to ensure that all staff consistently promote the safety and interests of the children. In addition, there are more secure systems in place to take prompt and effective action to deal with any identified underperformance of staff.

The inspector found that the management team monitor more successfully the teaching of the personal, social and emotional development of children. This ensures there is a more consistent approach fully understood by the staff team. Staff report they have benefited from the training and coaching provided and they are more confident and consistent in their approach. The inspector found that staff place a better focus on supporting the children's personal, social and emotional development. They are using more creative strategies to engage children to talk about their feelings and how to manage their feelings. It was observed children more easily talk about their feelings and recognise why they are feeling a particular emotion.

You have welcomed the support from your local authority to help improve supervision arrangements, practice and provide training for staff. The named special educational needs co-ordinator has attended additional training to improve her role in supporting and advising staff on behaviour management strategies and support for children. The inspector found the recording of incidents, the behaviour management and confidentially policy and the induction programme for new staff have been reviewed and updated. This has resulted in all staff being better informed of the policy and procedures in place and how to implement them to better secure the children's safety and well-being.

The inspector found that there is an increased focus on working in partnerships with parents and carers. There are now better systems in place to inform parents about the behaviour management policy and strategies used and the sharing of information about incidents or injuries. The complaints procedure has been reviewed and there are better systems in place to record and act promptly on any complaints received verbally and in writing. In addition, the complainant is now notified of the investigation and the outcome.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

## **Next steps**

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.



Yours sincerely

Nick Hudson National Director, Early Education



## **Actions**

Action	Due date	Closed date
ensure all staff fully understand and effectively implement the revised behaviour management policy and procedures. These clearly list what constitutes inappropriate behaviour and includes information sharing with parents about incidents or injuries	16/05/2014	10/07/2014
monitor the teaching of personal, social and emotional development to ensure there is a consistent approach in its delivery by all members of staff	16/05/2014	10/07/2014
improve the effectiveness of staff supervisions to ensure that all staff consistently promote the safety and interests of the children by taking prompt and effective action to deal with identified underperformance of staff	16/05/2014	10/07/2014
ensure that all staff and volunteers are provided with a thorough induction to the setting so they understand the need to maintain confidentiality of information	16/05/2014	10/07/2014
ensure that the complaints procedure is carried out appropriately so that complainants receive notification of the investigation and the outcome.	16/05/2014	10/07/2014
inform the parent who made the complaint of the outcome of the complaint, within 28 days of the date the complaint was made (compulsory part of the Childcare Register)	16/05/2014	10/07/2014
inform the parent who made the complaint of the outcome of the complaint, within 28 days of the date the complaint was made (voluntary part of the Childcare Register)	18/04/2014	10/07/2014