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Goldilocks Nursery/Creche 111
Hollington Place
Ashford
Kent
TN24 8UN

Our Reference 127206

Dear Leslie Waller

Monitoring for provision judged as inadequate

An Ofsted inspector, Sue Taylor, monitored your provision on 08/07/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 15/04/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit, the inspector discussed with you the steps you have taken to address the action raised in the notice to improve. She looked at relevant documents and spoke to you and to staff members. The inspector spoke to the local authority Early Years Improvement Advisor who attended the visit.

You have developed a clear and detailed action plan to address the issue raised at your last inspection. This has been successful in helping you and the staff team move forward. You have had input from the local authority and valued the support they gave to improve your staff team's practice. The local authority advisor confirmed that the staff team were receptive to the support provided.

You have taken action to improve the staff's understanding of the safeguarding policy and procedures. The aim of the action plan was to develop the staff's ability to identify signs of possible abuse and neglect at the earliest opportunity. This will enable them to respond in a timely and appropriate way. Working with the Early Years Improvement Advisor, safeguarding training was arranged for the staff team. This training was run by the local authority to ensure staff learnt about the local authority's safeguarding processes and guidance. You and your manager devised strategies to help develop and consolidate the staff's understanding and confidence in their knowledge. These included a safeguarding quiz and the discussion of various

child protection scenarios in supervision sessions. The written policies and procedures were reviewed and rewritten where needed, to clarify the detail. Clear flow charts about the safeguarding processes with details of possible indicators of child abuse are displayed throughout the nursery as reference points for all staff.

The inspector held individual discussions with some staff, including the designated person for safeguarding at the nursery. They were able to identify possible signs and symptoms of abuse and knew the processes to follow to help ensure children are safeguarded. The staff knew who to contact if they had concerns. They found the training and other learning strategies put in place were very helpful in developing confidence in their knowledge.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education