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First Class Childcare Lorraines
20 Blackwall
Halifax
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Our Reference EY232488

Dear First Class Child Care Limited

Monitoring for provision judged as inadequate

An Ofsted inspector, Lindsay Dobson, monitored your provision on 09/07/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 22/04/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with you the steps you have taken to address the action raised in the notice to improve. She observed practice in the indoor playrooms and the outdoor area and had a discussion with the nursery manager. The inspector also spoke to some staff and took account of the views of some parents. She was unable to speak to the representative from the local authority as she was not at work on the day of the monitoring visit. The inspector did however; look at the records of her support visits to the setting. The inspector looked at documentation to evidence staffing arrangements, such as staff rotas. She talked to the manager and looked at supporting documentation with regard to the observation, assessment and planning system used to support children's learning and development. Records to show the processes in place to monitor and improve the provision through staff supervision and appraisal were also discussed and reviewed.

The inspector found that you have developed a comprehensive action plan to address the issues raised at your last inspection. You have also welcomed support from the local authority advisor. This has enabled you to effectively address the areas for improvement and plan for ongoing developments. This includes putting a new manager in post to ensure all requirements are met and to embed new systems and improve practice throughout the nursery. You have addressed the staffing arrangements at the start of the day. You have made changes to staffing rotas and how staff to child ratios are planned, ensuring there are sufficient staff on duty to

offer good support to children. You have looked at how children are welcomed into the setting and cared for during the first hour of the day. You ensure that they are provided with interesting play opportunities and receive good quality interaction from staff. As a result, they receive effective teaching and learning and their emotional needs are met.

The inspector discussed with you how you have provided both external and in-house training for management and staff on a new planning, observation and assessment system. You have also reviewed the process of staff supervision to ensure there are clear evaluations of staff practice to improve the quality of teaching. You have also implemented peer observations to directly monitor the strengths and areas for development for each member of staff. This specific support for staff enables them to focus on their engagement and interaction with children and spend less time on completing paperwork. Staff focus on children's interests using a system named 'right here right now'. This ensures that children's play is purposeful and their progress is effectively monitored. Ongoing planning closely follows children's developing interests, their next steps in learning and their individual learning styles. As a result, children are engaged and eager to participate in activities that are well thought out and offer good stimulation, challenge and fun.

You have reviewed and updated your self-evaluation document for the nursery, further highlighting the areas you want to develop. You have shared valuable information with the parents following the inspection and you continue to do so as further changes are made to staff practice and the organisation of the nursery. Parents comment favourably on the action you have taken and the information you have shared with them.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
use information from observations of children's achievement and interests to regularly and effectively monitor their progress against all areas of learning, clearly identify their next steps in learning and plan challenging and enjoyable experiences to support their individual learning needs	06/05/2014	09/07/2014
ensure staffing arrangements meet the needs of all children at all times of the day and that the staff-to-child ratio requirements set out in the safeguarding and welfare requirements of the Early Years Foundation Stage are consistently maintained	06/05/2014	09/07/2014
ensure staff deployment provides consistent and effective learning and emotional support to all children throughout the day, and that the educational programme offered is effectively monitored to ensure that children benefit from access to all resources, good quality interaction and teaching support at all times	06/05/2014	09/07/2014
establish an effective supervision process which includes evaluations of staff's practice so there is a strong focus on its impact on children's learning and staff are supported to constantly improve their quality of teaching.	06/05/2014	09/07/2014