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Our Reference 322992

Dear Kids.Com Limited

Monitoring for provision judged as inadequate

An Ofsted inspector, Vickie Halliwell, monitored your provision on 26/06/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 23/04/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with you and your manager the steps you have taken to address the actions raised in the notice to improve. The inspector had discussions with individual members of staff. She looked at a range of documentation, which included, evidence of staff training in relation to paediatric first aid, staff records and documents relating to arrangements for monitoring the quality of the provision and information sharing with parents and other settings. The inspector also observed interactions between staff and children and viewed the resources and activities available to children. She also had a discussion with a representative from your local authority.

The inspector found that you have developed a comprehensive action plan to address the issues raised at the last inspection and have introduced systems to evaluate and monitor the quality of practice. This has enabled you to accurately identify how to address the areas for improvement, identified at your last inspection and to plan for ongoing improvement.

The inspector found that effective systems are now implemented to ensure that there is at least one person who has a current paediatric first aid certificate on the premises, at all times when children are present and on any outings with children. The inspector also found that since the last inspection the management structure has

been reviewed, as a result, a suitably qualified and experienced third in charge has been appointed. This ensures there is a suitably qualified, capable member of staff to take charge in the manager's and deputy manager's absence.

Improved leadership and management has resulted in new systems to effectively monitor the quality of the provision. As a result, supportive peer observations are implemented to help monitor the quality of teaching. In addition, play materials and resources have been reviewed and room assessments are conducted to monitor the quality of the learning environment. Furthermore, all staff have received in-house training, guidance and support. This has significantly increased their knowledge and understanding of the characteristics of effective teaching and learning, particularly in relation to the development of communication and language skills. Such practice improves outcomes for children by addressing identified weaknesses and raising staff's knowledge and understanding. As a result, staff are developing the skills they need to plan challenging experiences that are tailored to meet children's individual needs.

In order to improve information sharing with parents and other settings, you now seek further information from parents about their children's capabilities on admission to the setting. In addition, parents confirm that they now receive more information about the priorities for their children's learning. This helps parents support their children's learning at home and share what they know about their children's progress. You have also made links with local schools that children attend in order to promote consistency in children's learning.

You have welcomed support from your local authority and are very clear about the progress you have made and how this has improved the quality of care and the provision for children's learning and development. You have demonstrated a clear commitment to the continued improvement of your provision.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
ensure that there is at least one person who has a current paediatric first aid certificate on the premises at all times when children are present and on any outings with children	25/06/2014	26/06/2014
establish suitable arrangements to ensure that there is a suitably qualified, capable member of staff to take charge in the manager's and deputy manager's absence	25/06/2014	26/06/2014
improve the monitoring of the quality of the provision by taking planned action to address identified weaknesses in a more timely fashion, including in relation to information sharing with parents and other settings and by reviewing teaching and resources to ensure all children are consistently challenged.	25/06/2014	26/06/2014
ensure that at least one person who is caring for the children has an appropriate first aid qualification (compulsory part of the Childcare Register)	25/06/2014	26/06/2014
ensure that at least one person who is caring for the children has an appropriate first aid qualification (voluntary part of the Childcare Register).	25/06/2014	26/06/2014