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Busy Bees Day Nursery at Cheam
261 Malden Road
Cheam
Sutton
Surrey
SM3 8ET

Our Reference EY241497

Dear Busy Bees Day Nurseries Limited

Monitoring for provision judged as inadequate

An Ofsted inspector, Rebecca Hurst, monitored your provision on 25/06/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 09/04/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She observed interaction between staff and children. She looked at your systems for self-evaluation, and observation and tracking of children's progress. She also reviewed safeguarding procedures in the nursery. She spoke with the senior management team about the changes you have made to safeguarding practices within the nursery.

The inspector found that you are addressing the issues raised at your last inspection. You have worked closely with the local early years' team from both the local authority and from head office to make improvements to the service you provide. As a result, you have been able to identify in your development plan how you intend to improve, and how you will maintain these improvements.

Parents are invited into the setting at any time to discuss their child's progress. You provide them with developmental reports and the required progress check for two-year old children. These enable parents to see how their children are progressing with their learning and development. In addition, you organise parent-partnership meetings where parents can share their views on the nursery with you. You also

organise parents' evenings where parents can come into the nursery to talk with the staff about the progress their children are making. This will allow them to be more aware of how their children are progressing. You have also updated the children's records to show who has parental responsibility.

Staff have all had recent training to update their knowledge of the Early Years Foundation Stage and their interaction with the children. Training is also ongoing to further support the staff's understanding. Local early years advisors and the head office early years team have been in to support the staff and to review their interactions with the children. This has supported the staff to understand what they need to do in the rooms with the children. The inspector observed staff interacting with the children during the visit and sitting talking with them during play. The inspector observed that children were engaged in their learning which demonstrates the positive impact that this change is having.

You have addressed the safeguarding concerns and have changed records so parents now record clearly who has parental responsibility. All staff have been made aware of who has parental responsibilities and who can and cannot collect the children. You have updated policies and procedures so staff are clear about their roles in safeguarding the children. You have reviewed the complaints procedure so that you comply and respond to the complaints within the 28 day time limit.

You have shown a positive approach to the changes required. Having considered all the evidence, the inspector is of the opinion that at this time you have taken prompt and effective action to address the points for improvement.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
ensure that those involved in the care of the children are alert to any issues for concern in the child's life at home or elsewhere and ensure that the safeguarding policy and procedures are implemented effectively, to safeguard children	06/05/2014	24/06/2014
ensure that children are only released into the care of authorised individuals	06/05/2014	24/06/2014
ensure relevant information is shared with parents and carers and other professionals working with the child, as appropriate, to ensure the safe and efficient management of the setting, and to help ensure the needs of all children are met	06/05/2014	24/06/2014
ensure that complainants are notified of the outcome of any investigation within 28 days of having received the complaint	06/05/2014	24/06/2014
ensure the systems used to foster continuous improvement are robust and make sure that self-evaluation identifies and addresses key weaknesses	06/05/2014	24/06/2014
improve the delivery of the education programme by developing consistency in the quality of teaching to further improve children's communication and language skills	06/05/2014	24/06/2014