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ChildzOwn After School Club
St. Annes Catholic Primary School
Pinkerton Road
BASINGSTOKE
Hampshire
RG22 6RE

Our Reference EY397202

Dear Joanne Sally Bennett

Monitoring for provision judged as inadequate

An Ofsted inspector, Sheena Bankier, monitored your provision on 24/06/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 26/03/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She viewed documentation including your action plan, evidence of staff suitability and qualifications and recent training certificates. The inspector spoke to the deputy manager, who was present during the visit, about her role and responsibilities, and her understanding of safeguarding children. The inspector requested that you contact your local authority early years team, but you declined to do so as you state you have not received any support from the local authority since your inspection.

The inspector found that you have addressed the issues raised at your last inspection and that you have quickly implemented strategies to address the actions set. You have held in-house training and meetings for staff to ensure they are aware of their roles and responsibilities and safeguarding procedures. You have identified further online safeguarding training for your staff to complete. Discussions with the deputy manager reflect that she has a secure understanding of safeguarding issues and the steps to take in the event of concerns about children's welfare arising. Records are easily accessible and staff have been shown and received information regarding where these are stored. This means that if requested, staff are able to produce records for inspection.

You have employed a new deputy manager since your last inspection. They hold a suitable qualification and have relevant experience. You have provided the deputy with a job description and activities, which clearly sets out the roles and responsibilities of this position. In addition, you have reviewed and updated the induction procedures for all staff and provided a 'step by step' guide for the operation of the setting to all staff. As a result, staff have sound information to refer to in order to support the operation of the club. You have reviewed the qualifications of the staff and have identified any further training they may need and are organising this, such as first aid and food hygiene training. Currently there are sufficient qualified staff to maintain the required qualified staff ratio. In addition, a member of staff has begun training towards a recognised qualification and you plan to employ a further qualified member of staff.

Self-evaluation is developing to identify weaknesses and to promote improvements. Since your last inspection you have asked parents and children to complete questionnaires to gain their feedback. You have used this information to make improvements and changes to your service. You demonstrate a commitment to developing and improving your service, for example, you have identified further improvements you wish to make, in addition to the actions set at your inspection.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education