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Kids Club 2001  
Laleham C of E Primary School, The  
Broadway  
Laleham  
STAINES  
Middlesex  
TW18 1SB

Our Reference EY436230

Dear Kids Club 2001 Limited

### **Monitoring for provision judged as inadequate**

An Ofsted inspector, Sarah Street, monitored your provision on 11/06/2014 following your inspection where the provision was judged to be inadequate.

### **Outcome of monitoring**

As a result of our inspection on 01/04/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit, the inspector discussed with your manager the steps you have taken to address the actions raised in the notice to improve. She observed the deployment of staff and the behaviour of the children. The inspector reviewed the qualification and first-aid certificates of staff and your complaints folder.

The inspector found that you have developed a clear action plan to address the issues raised at your last inspection and you have quickly implemented these plans. You have sought the support of your local authority development worker to assist you with this.

Following the previous inspection, you have taken steps to ensure there is always a qualified manager on the premises. You have moved a manager from another of your settings as you have several in post you consider capable to manage. You know who your named deputy will be and the manager is in the process of ensuring they are familiar with the role. In the event that management cover is needed within this setting, you are able to send a manager from one of your other settings to support the team. Your manager states that this does not have an impact on your other settings. You are in the process of informing parents of these changes.

You demonstrate that the setting is run by suitably qualified staff as childcare and first-aid qualifications are displayed on the notice board. This helps reassure parents and demonstrates that qualification requirements of the Early Years Foundation Stage are met. All staff have undertaken first-aid training and hold appropriate paediatric first-aid certificates. This supports children's health, safety and well-being.

Children arrive happily and calmly after school. They quickly settle to the activities or choose to have a snack. The effective deployment of staff promotes good behaviour and the older and younger children play happily alongside each other. Any minor issues are dealt with consistently and confidently by staff. In addition, you have devised a form which is used to promote good behaviour and deal with any which is unacceptable. You involve the parents and children in this process which helps promote consistency between home and the setting.

The inspector found that the manager has reviewed the deployment of staff and the areas the children access. To promote effective deployment of staff, the setting only uses two of the three areas at any one time. These include the inside area, enclosed play area and school playground. This ensures that more staff can be outside when many children wish to play there after a day in school. The inspector observed that the move from one outside play area to another went smoothly and the children are obviously familiar with this. The inspector also observed that staff supervised the children closely when many children chose to play outside. One staff member was located by the climbing equipment, a second staff member supervised a football game on the grass, while a third member supervised the playground area. This staff member also supervised adults who were entering the premises and monitored that parents closed the gate when they left. These actions promote children's safety while not impacting on their play and learning.

A summary of the record of complaints is now available on the premises which means this is available for parents and Ofsted. You are able to supply further information promptly if this is requested.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

### **Next steps**

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson  
National Director, Early Education

## Actions

Action	Due date	Closed date
ensure there is a suitably qualified manager in post who holds a full and relevant level 3 qualification, and a named deputy who is capable and qualified to take charge in the manager's absence; and that staff and parents know who the manager and deputy are and their responsibilities	04/05/2014	
ensure at least half of all staff, in addition to the manager, hold at least a full and relevant level 2 qualification	04/05/2014	10/06/2014
ensure that staff are deployed to meet the needs of all children and ensure their safety, with particular regard to monitoring when different areas, such as the indoor and outdoor environments are being used, taking into account the numbers of children in both environments.	04/05/2014	
ensure staff are confident and consistent in managing children's behaviour and monitor that the behaviour of older children does not impact on the care of younger children	04/05/2014	
ensure there is confirmation available that at least one person who has a current paediatric first aid certificate is on the premises at all times when children are present, and must accompany children on outings	04/05/2014	10/06/2014
ensure suitable arrangements are in place to make the record of complaints available to Ofsted on request.	04/05/2014	10/06/2014
ensure that at least one person who is caring for children has an appropriate first aid qualification (compulsory part of the Childcare Register)	04/05/2014	10/06/2014
ensure that at least half of all persons	04/05/2014	10/06/2014

caring for children have successfully completed a qualification at a minimum of level 2 in a relevant area of work, and the manager has a qualification at a minimum of level 3 in a relevant area of work (compulsory part of the Childcare Register)

ensure that where older and younger children are together, the behaviour of children over the age of eight years does not have a negative effect on the younger children. (compulsory part of the Childcare Register)	04/05/2014	10/06/2014
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make available to Ofsted, on request, a summary of complaints made in relation to the requirements during the past 12 months and the action that was taken as a consequence (compulsory part of the Childcare Register)	04/05/2014	10/06/2014
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ensure that at least one person who is caring for children has an appropriate first aid qualification (voluntary part of the Childcare Register)	04/05/2014	10/06/2014
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ensure that where older and younger children are together, the behaviour of children over the age of eight years does not have a negative effect on the younger children. (voluntary part of the Childcare Register)	04/05/2014	10/06/2014
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make available to Ofsted, on request, a summary of complaints made in relation to the requirements during the past 12 months and the action that was taken as a consequence (voluntary part of the Childcare Register)	04/05/2014	10/06/2014
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