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Natures Nursery (Ascot)
The Meridian House
London Road, Sunninghill
ASCOT
Berkshire
SL5 0PL

Our Reference EY404137

Dear Nature's Nursery (Ascot) Limited

Monitoring for provision judged as inadequate

An Ofsted inspector, Sheena Bankier, monitored your provision on 06/06/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 10/03/2014, we sent you a notice to improve. If you were set actions at the inspection, or as a result of our subsequent monitoring or investigations, these are included at the end of this letter unless we have already verified that they have been completed.

During the monitoring visit the inspector discussed with the manager the steps you have taken to address the actions raised in the notice to improve. She viewed documentation including the nursery's action plan and records of children's attendance, spoke to staff and viewed the premises. The inspector spoke with the manager about the support from the local authority early years development team and viewed records of their advice and guidance at the monitoring visit.

The inspector found that you have developed a clear action plan to address the issues raised at your last inspection and have implemented these plans quickly. You have welcomed support from the local authority early years development team and implemented their advice and guidance promptly. The manager stated that the local authority are happy with the progress you have made.

The inspector found that staff have developed and improved their understanding of health and hygiene routines. Staff discussed how they manage meal and snack times. This includes washing their own and children's hands, sitting children in appropriate seating and supervising them to ensure they do not share food or drinks. This promotes children's good health and well-being.

The inspector viewed records of children's attendance and these reflect that staff are maintaining accurate records of children's times of arrival and departure. Staff demonstrate a secure awareness of their responsibilities to keep these records. New processes mean that the manager checks the records of attendance daily to ensure these are completed.

On the day of the monitoring visit there were plenty of staff working with the children and this exceeded the minimum staff-to-children ratios. Staff demonstrate they are aware of maintaining the minimum ratios and to ensure they are deployed in the rooms with the children. They know they are not to leave the room unless there are sufficient staff to work with the children. An internal phone system means that staff can contact each other in the building to request assistance when required without leaving the room. In addition to these measures, an additional member of staff has been employed to work with the babies. As a result, the staff deployment enables children's needs to be met.

Self-evaluation has developed to promote improvements. You have reviewed staff's knowledge of their roles and responsibilities and their understanding of the requirements of the Early Years Foundation Stage. You have implemented strategies to help identify staff professional development needs including quizzes, spot checks and monitoring of staff practice by the deputy manager spending time in the rooms.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
ensure the staff are aware of and comply with health and hygiene routines with particular regard to the baby room	11/03/2014	06/06/2014
ensure there are sufficient staff deployed especially within the baby and toddler rooms to meet the needs of the children	11/03/2014	06/06/2014
ensure the daily record of the children being cared for on the premises includes their hours of attendance and the child's key person.	11/03/2014	06/06/2014
keep a daily record of the names of the children looked after on the premises which includes their hours of attendance (compulsory part of the Childcare Register)	11/03/2014	06/06/2014