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Good News Family Care (Homes) Ltd
Charis House
Hardwick Square East
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Derbyshire
SK17 6PT

Our Reference 206251

Dear Good News Family Care Homes

Monitoring for provision judged as inadequate

An Ofsted inspector, Jane Tucker, monitored your provision on 16/04/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 22/01/2014, we sent you a notice to improve. The actions you were set are included at the end of this letter.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She reviewed the systems you have put in place to make sure that the staffing arrangements meet the needs of all children and ensure their safety. She discussed with you the necessary action you have taken to assess risks to children's safety. Also, how you monitor your staff's practice and understanding of how to minimise and remove hazards. The inspector discussed with you what measures you have implemented to ensure teaching is effective and to ensure all children are engaged in activities, to maximise their learning and development. She also reviewed the accessibility of information completed on staff, to ensure their suitability to work with children. The inspector also spoke to individual members of staff and to a representative from the local authority.

The inspector found that you have developed a comprehensive action plan to address the issues raised at your last inspection and have introduced systems to evaluate the quality of practice and the impact this has on outcomes for children. This has enabled you to accurately identify how to address the areas for improvement identified at your last inspection and to plan for ongoing improvement.

The management structure is now clearer and management and accountability arrangements are understood by all and consistently applied. A new administrative assistant has been created which helps to ensure that the coordinators are not

undertaking management office duties while supervising or working alongside junior staff. In addition, one of the coordinators is generally supernumerary in the nursery and all staff have permanent base rooms, to ensure that the quality of teaching can be monitored and children's care is not compromised.

Procedures for reviewing risks and monitoring the effectiveness of these have been introduced. There is now a clear and well-understood policy and procedure and risk assessment for the serving of food, which has been shared with all staff. In addition, you monitor staff's practice and understanding of these procedures through small quizzes which you have introduced at staff meetings. Furthermore, through discussion, staff demonstrate their understanding of recent changes to policies and procedures and how to minimise and remove hazards, to keep children safe.

You have welcomed support from your local authority and have started to implement a system for reviewing the activities available to all children, to maximise their enjoyment and learning. Coordinators continue to role model good practice to junior staff and this has had a positive impact on their quality of practice. You have observed the learning environment for children and have accurately identified that mathematics was an area of learning which was not fully covered. Consequently, you have taken the necessary steps to ensure that children are now provided with opportunities to promote their mathematical development. Observations of staff practice have been introduced and have been successful in identifying some strengths and weaknesses in the activities available. However, these observations are not yet effective in looking at the quality of interaction of each individual staff member with children during planned and child-initiated play and activities.

The accessibility of staff's records has been reviewed. These are stored securely, but are available to those who have a right or professional need to see them.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
make records easily accessible and available to those that have a right or professional need to see them, with particular regard to information about the vetting processes that have been completed on staff to ensure their suitability to work with children	05/02/2014	16/04/2014
ensure that children receiving childcare are kept safe from harm (Compulsory part of the Childcare Register)	05/02/2014	16/04/2014
ensure that children receiving childcare are kept safe from harm (Voluntary part of the Childcare Register).	05/02/2014	16/04/2014
revise the staffing arrangements to meet the needs of all children and ensure their safety by deploying staff effectively	05/02/2014	16/04/2014
ensure that there is a clear and well-understood policy and procedure for assessing any risks to children's safety, with particular regard to the serving of food, and monitor staff's practice and understanding of how to minimise and remove hazards	05/02/2014	16/04/2014
raise the quality of teaching so that staff successfully engage all children in activities to maximise their enjoyment and learning	05/02/2014	16/04/2014