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Our Reference EY104086

Monitoring for provision judged as inadequate

An Ofsted inspector, Jan Linsdell, monitored your provision on 03/04/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 06/01/2014, we sent you a notice to improve. The actions you were set are included at the end of this letter.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She observed you playing with the children in the lounge. She talked to you about your practice and discussed your arrangements for working with your assistant. The inspector looked at your training certificates and reviewed your procedures for dealing with complaints. She also examined the children's development file and sampled a range of other documentation. Following the visit, the inspector had a telephone conversation with a representative from the local authority.

The inspector found that you have been working well with your local authority advisor to improve your practice. You have made positive efforts to develop your understanding of the learning and development requirements of the Statutory framework for the Early Years Foundation Stage. For example, you have attended training, such as 'supporting children's learning', which has helped you to gain a better understanding of the seven areas of learning and the characteristics of effective teaching and learning. You understand the process of observation and assessment and how to plan challenging activities to support children's next steps. You have introduced various new systems to help you record pertinent details about children's progress. Consequently, you have developed a more consistent and robust approach to supporting children's learning.

You are starting to work more closely with parents and other professionals involved with the children. For example, you have improved how you record information about the children and you have recently updated their details in consultation with parents. This ensures that you hold all relevant information to help you meet children's individual needs. You have worked with the children's speech therapist to discuss ideas on how best to engage and support children with special educational

needs. You also liaise with key staff from the children's nursery and share information, such as newsletters and details about the children's individual educational plan. This helps to promote continuity in the children's care and learning.

The inspector found that you have an appropriate policy in place for dealing with complaints. You have not received any complaints since your last inspection, but you have introduced a new form for recording any concerns should they be received. Occasionally, you work with an assistant and you now have written permission in place from parents to leave your assistant in sole charge of the children for short periods. Your assistant has also completed required training in paediatric first aid. This contributes to maintaining children's health and safety. As a result of the actions taken to address the areas for improvement, you are now also complying with the requirements of the Childcare Register.

Having considered all the evidence, the inspector is of the opinion that the childminder has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your childminding service. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Lorna Fitzjohn
National Director, Childminding

Actions

Action	Due date	Closed date
improve teaching practice to ensure children are sufficiently engaged during their play and explorations so that they make connections in their learning, share their own ideas, and make better progress	03/02/2014	03/04/2014
improve observation and assessment of children's learning to ensure it is consistent, robust and accurate and use this information to plan sufficiently challenging learning experiences that are tailored to meet children's individual needs	03/02/2014	03/04/2014
maintain up-to-date records and share information with parents and other professionals working with children to ensure their needs are met at all times	20/01/2014	03/04/2014
keep a written record of any complaints and their outcome and make the record of complaints available to Ofsted on request	20/01/2014	03/04/2014
ensure permission is obtained from parents for children to be left in the sole care of childminding assistants, including for short periods of time	20/01/2014	03/04/2014
inform parents who make complaints, the outcome of the complaint, within 28 days of the date the complaint was made; and make available to Ofsted, on request, a summary of complaints and action taken as a consequence (compulsory part of the Childcare Register)	20/01/2014	03/04/2014
ensure assistants who are in sole charge of the children for any period of time hold a current local authority approved paediatric first aid certificate.	20/01/2014	03/04/2014
have effective systems to ensure that any person caring for children has skills and experience suitable for the work (compulsory part of the Childcare Register)	20/01/2014	03/04/2014

inform parents who make complaints, the outcome of the complaint, within 28 days of the date the complaint was made; and make available to Ofsted, on request, a summary of complaints and action taken as a consequence (voluntary part of the Childcare Register)	20/01/2014	03/04/2014
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have effective systems to ensure that any person caring for children has skills and experience suitable for the work (voluntary part of the Childcare Register).	20/01/2014	03/04/2014
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