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The Fruit Tree Day Nursery
Clemance Hall
3 - 15 Brisbane Street
LONDON
SE5 7NL

Our Reference EY441320

Dear Mrs Doreen Wade

Monitoring for provision judged as inadequate

An Ofsted inspector, Elizabeth Juon, monitored your provision on 27/03/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 27/01/2014, we sent you a welfare requirements notice. The actions you were set are included at the end of this letter.

In order to meet requirements relating to 'Behaviour management' you were required to ensure that children's behaviour is managed consistently, using age appropriate techniques; and ensure that the behaviour management policies and procedures are implemented effectively and the named lead practitioner has the necessary skills to advise other staff on behaviour issues.

In addition, you were issued with a notice to improve which required you to address actions relating to 'staff qualifications, training, support and skills', 'health' and the areas of learning and development and assessment. The notice to improve asked you to ensure that you ensure that effective systems are in place to monitor staff's performance, ensure that children's good health is promoted through consistent hygiene routines, with particular regard to hand washing routines for the youngest children, take all reasonable steps to help children learn how to protect themselves in the event of an emergency, ensure children are able to use a suitable range of challenging resources to support their individual learning and development, particularly in the toddler room, develop the programme for expressive arts and design to provide children with opportunities to use their imaginative and creative skills, and develop the educational programme for physical development to promote children's independence and physical skills at mealtimes.

At the monitoring visit on 27 March 2014, we found that satisfactory progress had been made in relation to meeting the Early Years Foundation Stage (EYFS)

safeguarding and welfare requirements. The provider has demonstrated a sound capacity for improvement and an enthusiastic willingness to make changes to help ensure children's safety and wellbeing. The provider has received effective support from the newly appointed nursery manager and advice from the local authority early years team, to help her improve the working practices in the setting and staff understanding of the EYFS requirements.

The welfare requirements have been met as the provider has updated the policies and procedures on behaviour management to provide positive behaviour management strategies. The staff team have been introduced to the guidance in documentation, at staff meetings and room meetings. The manager is monitoring working practice on a regular basis to ensure age appropriate behaviour management is used. the manager is the designated person for behaviour management and has a sound knowledge base to inform practice.

The actions set in the notice to improve have been met in the prescribed timescale, with the exception of the actions relating to the educational programme which were allowed more time to put into place. A range of systems have been implemented to monitor staff performance to ensure consistency of good working practice throughout the nursery. The health of children is improved with the introduction of specific times to ensure younger children have washed their hands for example, before eating, and to encourage other children in their independence skills. To help children understand how to stay safe regular fire drills are undertaken, discussions and activities inform children about road safety and recourses such as new book reinforce safety issues in picture form.

The three actions that refer to the educational programme are still within the prescribed timescale to be met. However, there are plans in place to make changes within the nursery that will benefit the children such as, providing new storage for resources that will allow children independent choice, and also serving dishes that will enable children to serve food and encourage their physical skills and independence.

We will assess the improvements made to the providers understanding of learning and development and planning of the educational programme at the next visit to ensure children's individual learning and development needs are met through worthwhile activities in a welcoming setting; and to ensure the improvements already made can be sustained. the next visit will be a monitoring visit.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be further monitoring.

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I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
ensure that children's behaviour is managed in a suitable manner (compulsory part of the Childcare Register)	01/11/2013	28/03/2014
ensure that children's behaviour is managed in a suitable manner (voluntary part of the Childcare Register).	01/11/2013	28/03/2014
ensure that the practitioner designated to take lead responsibility for safeguarding children in the setting has the necessary skills and has the skill to liaise with the appropriate agencies, provide support, advice and guidance to any other staff on an ongoing basis, and on any specific safeguarding issue as required	01/11/2013	28/03/2014
ensure that all staff receive prompt induction training to help them understand their roles and responsibilities. Induction training must include information about emergency evacuation procedures, safeguarding, child protection, the provider's equality policy, and health and safety issues	01/11/2013	28/03/2014
keep and implement a written statement of procedures to be followed for the protection of children, intended to safeguard the children being cared for from abuse or neglect (compulsory part of the Childcare Register)	01/11/2013	28/03/2014
improve the system for self-evaluation and use this to drive future improvements by identifying the settings strengths and weaknesses accurately and taking appropriate action to address weaknesses identified at previous inspections	01/11/2013	28/03/2014
Ensure that the behaviour management policies and procedures are implemented effectively and that the named lead practitioner has the necessary skills to advise other staff on behaviour issues	01/11/2013	28/03/2014
keep and implement a written statement	01/11/2013	28/03/2014

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of procedures to be followed for the protection of children, intended to safeguard the children being cared for from abuse or neglect (voluntary part of the Childcare Register)

strengthen all staff knowledge and understanding of safeguarding issues to ensure that suitable procedures are implemented in line with the Local Safeguarding Children Board (LSCB) 01/11/2013 28/03/2014

ensure that children's behaviour is managed consistently, using age appropriate techniques; and ensure that the behaviour management policies and procedures are implemented effectively and the named lead practitioner has the necessary skills to advise other staff on behaviour issues 26/03/2014 28/03/2014