

## Inspection report for children's home

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<b>Unique reference number</b>	SC068559
<b>Inspection date</b>	23/01/2014
<b>Inspector</b>	Janet Hunnam
<b>Type of inspection</b>	Interim
<b>Provision subtype</b>	Children's home

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<b>Date of last inspection</b>	21/08/2013
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## Service information

### Brief description of the service

This children's home is registered to provide care and accommodation for up to 16 children and young people who have a learning disability. The service is privately owned. A respite/short break service is provided. Young people may stay in the home on an independence programme until the age of 25.

### The inspection judgements and what they mean

<b>Good progress</b>	The children's home has demonstrated continued improvement in quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the large majority of recommendations that were raised at the previous inspection.
<b>Satisfactory progress</b>	The children's home has maintained quality of care and outcomes for children and young people and where appropriate has addressed all requirements and the majority of recommendations that were raised at the previous inspection.
<b>Inadequate progress</b>	The children's home has failed to address one or more requirements and/or has not met the majority of recommendations and/or the quality of care and outcomes for children and young people have declined since the last full inspection.

## Progress

Since their previous inspection the service is judged to be making **good progress**.

At the last inspection in August 2013, the home was judged as good for overall effectiveness. One requirement and three recommendations were made and these have been addressed.

Incidents involving physical intervention are reviewed with the staff involved and the incident is discussed with the young person. This ensures that staff use this measure of control safely and appropriately and consider alternative strategies of managing young people's challenging behaviour. The home's recruitment process includes telephone checks to verify new staff's references before they commence working at the home. This ensures the recruitment process is robust and protects young people from unsuitable adults working with them. The home has strengthened systems for protecting data to ensure information regarding young people is stored securely and confidentially. Clear records are in place demonstrating that the home effectively shares and communicates information with young people's local authority ensuring appropriate strategies are in place to safeguard young people.

Young people continue to make excellent progress at the home. A social worker commented that a young person 'has made fantastic progress over the past year in terms of their confidence, self-esteem and independence.' Experienced managers and staff comprehensively identify and meet young people's individual needs and provide high standards of care resulting in excellent outcomes for young people. The role of the activity co-ordinator is embedded into the care planning process enabling young people to achieve their short-term goals that are closely linked to developing their independence skills. Young people make significant progress in developing their daily living skills

Managers complete comprehensive monthly monitoring reports to ensure young people benefit from continuous high quality care that meets their specific needs and vulnerabilities. Detailed external reports contribute to the quality assurance system. Managers and the staff team are proactive in developing strategies to support young people, and to provide them with opportunities to develop their skills and abilities, in order for them to achieve their full potential. Staff are exploring innovative methods of communication with young people to promote their progress.

There is an experienced Registered Manager in post who, together with a skilled and experienced deputy manager, provides strong leadership to continually develop and improve standards of care and promote positive outcomes for young people.

## About this inspection

The purpose of this inspection is to assure children and young people, parents, the public, local authorities and government of the quality and standard of the service provided. The inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service and to consider how well it complies with the relevant regulations and meets the national minimum standards.

The report details the progress made by the provider since the last full inspection, identifies any further strengths, any areas for improvement and makes judgements as outlined in the *Inspection of children's homes – framework for inspection*.