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Valley Hill Nursery, Pre-School and Kids Club The Football Academy Langston Road LOUGHTON Essex IG10 3TQ Our Reference EY459468

Dear Mrs Keiley Pedro

Monitoring for provision judged as inadequate

An Ofsted inspector, Cheryl Langley, monitored your provision on 28/01/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 27/11/2013, we sent you a welfare requirements notice.

As a result of the inspection on 27 November 2014 you were sent a Welfare Requirement Notice. This Welfare Requirement Notice required you to ensure that there is at least one person who has a current paediatric first aid certificate and is on the premises at all times when a child is present, Early Years Foundation Stage Safeguarding and Welfare Requirement (EYFS) Staff qualifications, training, support and skills 3.24. This action was to be met by 27 January 2014.

You were also sent a Notice to improve which asked you to: make sure staffing arrangements meet the needs of all children and ensure their safety, EYFS Staff: child ratios 3.27; keep a written record of complaints from parents and their outcome so that parents complaints are dealt with in accordance with the Statuary framework of the EYFS Complaints 3.73 and make sure there is a daily record of the names of the children being cared for on the premises, their hours of attendance and the names of each child's key person recorded, EYFS Information about the provider 3.75. These actions were also to be met by 27 January 2014.

Included in the Notice to improve there were also actions which are required to be met by 28 February 2014 and these are: Implement an effective behaviour management policy and procedure and make sure the named practitioner responsible for behaviour management has the necessary skills to advise other staff on behaviour issues and to access expert advice if necessary, EYFS Managing

Behaviour 3.50; Consider the individual needs, interests, and stage of development of each child and use this information to plan a challenging and enjoyable experience in all areas of learning and development, EYFS Learning and Development 1; make sure assessment and observation are kept up to date to reflect children's progress and development, EYFS Learning and Development 2 and make sure there are suitable facilities for the hygienic preparation of food for children and that staff involved in the preparing and handling of food have received training in food hygiene, EYFS Food and drink 3.45.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

Overall effectiveness of the improvement and outcomes for children

At the monitoring visit on 28 January 2014 the Welfare Requirement Notice and Actions to be completed by 27 January 2014 have been met. You provided documentary evidence to show that four members of your staff, which includes yourself, have a current paediatric first aid qualification. Staff attendance is organised to ensure that there is at least one person who has a current paediatric first aid certificate on the premises at all times when children are present and to accompany children on outings. This is to ensure their health is not compromised should they require first aid.

You have also taken steps to meet the actions set out in the Notice to improve to be completed by 27 January 2014. At the visit staff were effectively deployed to make sure children are supervised at all times. Complaints are recorded to provide information for parents about your provision in accordance with the EYFS Statutory Framework. The procedure for recording attendance was reviewed and you improved your practice to provide clarity of information to show the attendance record for each child and member of staff. You have reminded staff about the importance of keeping this information up to date. At the visit the records appeared to be complete.

The action to be completed by 28 February 2014 regarding the facilities for the hygienic preparation of food and staff awareness of food hygiene has also been met. Procedures are in place to meet Health and Safety requirements and staff have received training in food hygiene. Two members of staff have Level 2 Food Safety Training and one member of staff has Basic Food Hygiene training. There are suitable facilities and procedures in place for the hygienic preparation of food.

During the visit staff appeared attentive and focussed on the children who were content and happy. They were engaged in interesting play while singing songs and rhymes. The atmosphere was calm and friendly.

You have a positive attitude to improvement and are working with the Local Authority to improve your practice and meet the other actions which will be checked at the next monitoring visit.

Next steps

The next step will be further monitoring.

If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson National Director, Early Education