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Lily's Kids Klub
131 Brixton Hill
LONDON
SW2 1AF

Our Reference EY444178

Dear Ms. Bridget Nicol

Monitoring for provision judged as inadequate

An Ofsted inspector, ISP Inspection, monitored your provision on 11/02/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 14/11/2013, we sent you a notice to improve. The actions you were set are included at the end of this letter.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She observed the interaction of staff as they communicate with the children, spoke to two local authority development workers and reviewed the arrangements for heating the babies' milk. The inspector reviewed your supervision and appraisal records and looked at key points for developing children's communication skills which the staff team has developed following a recent training session.

The inspector found that you have taken prompt action to address the issues raised at your last inspection. You did this immediately after the inspection which demonstrates your commitment to improvement. You have actively welcomed support from your local authority development workers who have provided training and support in communication and staff supervision. You have arranged for the staff team to have further training with the local authority and a children's charity. The local authority report that you are committed to improvement and understand that you need to sustain this.

All staff are actively encouraging children to engage in conversations during their play and activities. Attending training in communication has enabled the staff team to devise prompts which demonstrate they understand how to encourage and promote children's communication skills. You intend to display these in the setting to remind staff of the importance of effective communication. Your manager talks with enthusiasm about how all staff ensure they speak to the children and introduce new vocabulary. These approaches help staff teach and support children to develop their

communication and language skills.

All staff now receive formal supervision on an ongoing basis and you have introduced systems to identify and support specific training needs and undertake regular appraisals. The local authority has supported your manager to undertake supervision sessions. This will enable you to share these responsibilities and ensure these processes are effective. The systems for recording supervision are not yet being fully used to differentiate the varying needs of staff in order to ensure that you continue to improve the quality of teaching.

Procedures for warming babies' milk have been reviewed and improved. You have purchased bottle warmers and the microwave is no longer used to heat milk. This promotes children's safety as you are able to serve milk at a safe temperature.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education

Actions

Action	Due date	Closed date
improve teaching in regard to the educational programme for children's communication and language development, through all staff actively engaging children in conversations during their play and activities	31/01/2014	11/02/2014
create an effective system for supervising staff and monitoring their practice to raise standards of teaching	31/12/2013	11/02/2014
ensure that staff preparing bottles of milk for babies understand how to do so competently and safely.	15/11/2013	11/02/2014