

Ofsted
Piccadilly Gate
Store Street
Manchester
M1 2WD

Telephone: 0300 123 1231
Fax: 0300 123 3159
Minicom: 0161 618 8524
Email: enquiries@ofsted.gov.uk
Web: www.ofsted.gov.uk

Rowley Village Nursery
Carlyle Road
Rowley Regis
West Midlands
B65 9BQ

Our Reference EY268626

Dear Mr Pranay Paw

Monitoring for provision judged as inadequate

An Ofsted inspector, Kamaljit Kaur Jandu, monitored your provision on 17/02/2014 following your inspection where the provision was judged to be inadequate.

Outcome of monitoring

As a result of our inspection on 17/07/2013, we sent you a welfare requirements notice.

A monitoring visit took place on 19 August 2013. During this visit the setting was found to have made some progress in meeting the actions raised at the inspection, a further visit was scheduled to take place within three months.

A second monitoring visit took place on 12 November 2013. The setting was found to have made some progress in meeting some of the actions raised at the inspection, however, some of the progress was limited, and there were serious concerns about aspects of care, learning and development. A further visit was scheduled to take place within three months.

On 9 January 2014 further concerns were received regarding an allegation that a child had received a serious injury at the setting, that staff were unaware of the injury and that an accident form was not completed. A visit was undertaken to the setting on 17 January 2014. A further welfare requirements notice was issued asking the provider to ensure that appropriate records to ensure the safe and efficient management of the setting and to help ensure the needs of all children are met, are maintained, with specific reference to any incidents regarding the care of a child.

A further notice of actions to improve was issued asking the provider to: ensure that all staff have up to date knowledge of safeguarding issues, are alert to any issues for concern in the child's life at home or elsewhere, and respond in a timely and appropriate way; ensure that all staff understand the need to protect the privacy of the children in their care as well the legal requirements that exist to ensure that

information relating to the child is handled in a way that ensures confidentiality, with specific regard to records about children; ensure all staff understand the importance of bringing any issues to the attention of the nominated person, particularly concerning children's development or well-being in order to address issues as soon as they arise; ensure all staff receive coaching to improve their personal effectiveness; and ensure that risk assessments are fully reviewed to identify, remove or minimise any risks to children's safety when any concerns are raised.

A third monitoring visit took place on 17 February 2014. The provider has reviewed and updated the behaviour management policy to include strategies that are appropriate to the age and stage of the child. Strategies now used include positive reinforcement and distraction techniques in order to help children to learn how to manage their feelings and behaviour. children's behaviour is managed in a sensitive and caring manner. Adult child ratios are exceeded in order to meet the needs of all children at all times, this is having a positive impact on the care, learning and development of the children as staff have more time to interact with them and also to liaise effectively with parents. Parents are encouraged to become more involved with their child's life at nursery and parent panels have been organised. Parents are kept up to date about their child's development and regular feedback is sought from them. The key person role has also been improved and is now more effective in order to ensure that every child's learning and care is tailored to meet their individual needs.

Systems to supervise staff have been improved. The registered person now has a more visible presence on site. Managers are able to identify the skills and knowledge of staff and work closely with them to ensure they have a clear understanding of their roles and responsibilities and to provide effective support, coaching and training where needed. Staff motivation and enthusiasm is good and they work well with the children. Staff have a clearer understanding of the characteristics of effective teaching and learning, and now provide all children with challenging and motivating learning experiences. Children were observed to be meaningfully occupied and well supported by staff who know them well. The delivery of the educational programmes now focuses closer on the areas of learning and is informed by on-going observations, assessments and children's next steps in learning, and supports children to make good progress towards the early learning goals.

The provider has ensured that staff have a better understanding of the requirements for safeguarding. They understand the procedures for reporting and recording any concerns, are alert to any issues for concern in the child's life at home or elsewhere, are able to respond in a timely and appropriate way, and ensure they alert the designated person for safeguarding should a concern arise. Records for existing injuries are now maintained. Staff understand the requirements for confidentiality and security of records and no longer take any records relating to children off the premises.

Risk assessments have been reviewed and are more robust. Daily checks are carried

out so that staff are able to easily identify, remove or minimise any risks to children's safety as required.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

Next steps

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson
National Director, Early Education