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The Den @ St Mary's  
St. Marys Catholic Primary School  
Broadway  
Derby  
Derbyshire  
DE22 1AU

Our Reference EY283012

Dear Mrs Rebecca Anne Levey

### **Monitoring for provision judged as inadequate**

An Ofsted inspector, Judith Chinnery, monitored your provision on 27/01/2014 following your inspection where the provision was judged to be inadequate.

### **Outcome of monitoring**

As a result of our inspection on 06/11/2013, we sent you a notice to improve. The actions you were set are included at the end of this letter.

During the monitoring visit the inspector discussed with you the steps you have taken to address the actions raised in the notice to improve. She observed the children and their interaction with your staff in both rooms and had a discussion with your deputy and other staff. The inspector also spoke to you and to a number of parents. She looked at your behaviour management policy, complaints record and a sample of children's registration forms.

The inspector found that you have introduced effective strategies to manage children's behaviour. Consequently, children are calmer and happier in the setting. Younger children have their own base but can interact with their siblings and older children if they want to. Staff's approach of explaining and supporting children enables them to settle disputes between each other more quickly.

Parents have welcomed the introduction of message books so that information can be reliably shared between them, the school and the setting. Staff are now receiving information about what skills or issues parents would like to develop for their younger children. The staff are starting to use this information in their planning of activities. However, as it has only just started it is too early to see if there is any impact on the progress that children make.

You have addressed the actions about the complaints record, recording of parental responsibility and emergency contact details effectively. Although the records were in

place you have reviewed them and ensured that they are now all complete and up-to-date.

The local authority have not been involved in assisting you with these improvements as you did not feel this would be of any benefit to you. Neither did you feel that further training in managing children's behaviour was needed at this time. Nevertheless you have made improvement and addressed all the actions raised appropriately.

As the owner/manager you work in the setting directly with staff and children. You are therefore, constantly monitoring staff practice and dealing with any issues of poor practice as they arise. You are also on hand, along with your deputy, to model good practice. However, your longer term evaluation and monitoring is less robust which means that you cannot fully identify how you will sustain the improvements already made.

Having considered all the evidence, the inspector is of the opinion that the setting has taken prompt and effective action to address the points for improvement.

### **Next steps**

The next step will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Nick Hudson  
National Director, Early Education

## Actions

Action	Due date	Closed date
ensure that where older and younger children are together, the behaviour of children over the age of eight years does not have a negative affect on the younger children (compulsory part of the Childcare Register)	27/01/2014	27/01/2014
keep a written record, for a period of three years, from the date of complaints including the outcome of the investigation and the action the provider took in response (compulsory part of the Childcare Register)	27/01/2014	27/01/2014
ensure that children's behaviour is managed in a suitable manner (voluntary part of the Childcare Register)	27/01/2014	27/01/2014
ensure that where older and younger children are together, the behaviour of children over the age of eight years does not have a negative affect on the younger children (voluntary part of the Childcare Register)	27/01/2014	27/01/2014
keep a written record, for a period of three years, from the date of complaints including the outcome of the investigation and the action the provider took in response (voluntary part of the Childcare Register).	27/01/2014	27/01/2014
ensure that children's behaviour is consistently managed by all staff, and that appropriate methods are used to support children's understanding of right and wrong and the expectations of what is acceptable behaviour	27/01/2014	27/01/2014
ensure that information about children's learning and development is regularly shared with parents and/or carers and between providers where a child is attending more than one setting, to ensure consistent support	27/01/2014	27/01/2014
ensure that a written record of the outcome of all complaints is maintained, so that parents and carers are informed	27/01/2014	27/01/2014

about factors that affect the welfare of their child

ensure that information is recorded for each child regarding who has parental responsibility for the child and emergency contact details for parents and/or carers, to ensure children's safety and well-being.	27/01/2014	27/01/2014
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ensure that children's behaviour is managed in a suitable manner (compulsory part of the Childcare Register)	27/01/2014	27/01/2014
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