

Our Reference EY342298

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Yvonne Johnson, carried out a monitoring visit of your provision on 16/12/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 24/10/2013, we sent you a welfare requirements notice.

In order to ensure that children learn and develop well and are kept healthy and safe you were issued with a welfare requirements notice. This required you to ensure that ensure that Ofsted is informed of any allegations of serious harm or abuse by any person living, working, or looking after children at the premises (whether the allegations relate to harm or abuse committed on the premises or elsewhere; ensure signs of possible abuse and neglect are responded to appropriately; this specifically refers to notifying agencies with statutory safeguarding responsibilities about any concerns about children's safety or welfare without delay; ensure all staff are aware of Local Safeguarding Children Board guidance and procedures and are appropriately trained to identify signs of possible abuse and neglect at the earliest opportunity and to respond in a timely and appropriate way; ensure that someone with a local authority approved current paediatric first aid certificate is on the premises at all times when children are present and accompanies children on outings; this includes occasions when children are taken to, and collected from school or other early years provision; maintain a daily record of the names of the children looked after on the premises and their hours of attendance; this specifically refers to ensuring records are maintained that clearly provide evidence of children's actual times of attendance; ensure that staff are deployed effectively to meet children's needs and children are adequately supervised at all times; ensure that parents and/or carers are fully informed as to how staff are deployed; this specifically refers to making it clear to parents who is looking after their children at any particular time.

At the monitoring visit on 16 September 2013 you were able to demonstrate that you have taken action to meet these requirements.

You were also issued with a notice of actions to improve, which required you to: put in place appropriate arrangements for the induction and supervision of staff; this specifically refers to having appropriate arrangements for monitoring and reviewing staff performance, practice and training needs and to ensure that assistants are fully competent in the areas of work they undertake; keep a record of any complaints received and their outcome and ensure that this record is made available to Ofsted on request.

Having considered all the evidence, the inspector is of the opinion that at this time you are making satisfactory improvement overall.

Overall effectiveness of the improvement and outcomes for children

The childminder has taken action to address the issues from inspection and to update the childcare training for her assistants. A number of courses have been identified in early 2014 and since the inspection assistants have completed a certificated first aid course. These include child protection on-line training. In the interim assistants have been encouraged to read and review policies and procedures and the information from the local authority safeguarding team. The childminder demonstrated a clear understanding of her duty to report any concerns without delay to the agency with statutory responsibilities for safeguarding children. The childminder has engaged with the local authority who have provided support following the inspection. The childminder has started to introduce a system of supervision for the assistants and has a record of an initial meeting.

The childminder has considered her approach to how she manages her record keeping and has an electronic system in place to record children's hours of attendance. She is also keeping a file for any complaints in a secure cabinet. A rota is displayed to show who is collecting children from which school on each day to inform parents of who is looking after their child.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The childminder has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your childminding service. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI
National Director, Inspection Delivery