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Benson Children and Families
Services
Royal Air Force
Benson
WALLINGFORD
Oxfordshire
OX10 6AA

Our Reference EY461584

Dear Mrs Julie Williams

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Nikki Whinton, carried out a monitoring visit of your provision on 12/12/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 25/10/2013, we sent you a welfare requirements notice.

We also sent you five notices to improve. The welfare requirements notice required you to:
ensure that arrangements for safeguarding children are secure by following clear policies and procedures that are known and understood by all staff and implemented consistently, in order that statutory agencies are informed without delay of any allegations against staff; ensure that the premises, in particular the areas used by babies, are fit for purpose, clean and safe and that staff comply with requirements of health and safety legislation (including hygiene requirements); ensure staff implement the policy and procedures for assessing any risks to children's safety, identifying all aspects of the environment that need to be checked on a regular basis, including when and by whom those aspects will be checked, and how these risks will be removed or minimised. The welfare requirements notice had a completion date of 17 November 2013.

The notices to improve required you to:
improve staff's knowledge of the learning and development requirements in order to consider the individual needs, interests and stage of development for each child and use this information to identify their next steps and plan a more challenging experience for each child in all of the areas of learning and development; foster a culture of mutual support, teamwork and continuous improvement by introducing a

rigorous process of self-evaluation to effectively acknowledge strengths and identify weaknesses in the provision and develop a clear plan for improvement; ensure that all children receiving childcare are kept safe from harm; ensure that a written statement of procedures is known to all staff and consistently followed for the protection of children, intended to safeguard all the children being cared for from abuse and neglect; undertake a risk assessment of the premises and equipment: to ensure that all necessary measures are taken to minimise any identified risks. The notices to improve have a completion date of 9 February 2014.

An inspector visited your setting on 18 November 2013 to monitor your progress. The inspector discussed with your manager the steps you had taken to address the actions raised in the Welfare Requirements Notice. The inspector spent time in the base rooms and scrutinising the environment, talking to staff and observing their interactions with the children.

The inspector found that you had ensured all staff had completed updated safeguarding training. Staff demonstrated that they had a very secure understanding of their safeguarding roles and responsibilities. They knew the correct procedures to follow if they had a concern, including the need to notify statutory agencies without delay of any allegations against staff. You had reviewed and made changes to the environment. For example, areas of the nursery had been steam cleaned, electric socket points in the floor of the baby room had been covered, new display boards had been created, additional policies and procedures were displayed for parents and carers reference, some ceiling tiles had been replaced and potential hazards in the toilet area had been removed. However, at the time of the visit, nappy changing units and the milk kitchen wash hand basin were not hygienically clean and an item of baby food was not correctly stored.

You had reviewed and extended the setting's risk assessments in order that they were more comprehensive and individualised for each base room. Staff were taking ownership for the risk assessments. They were aware of the need to complete and record daily risk assessments including for specific areas such as the milk kitchen and outside play space. However, staff were not consistently implementing the revised risk assessment procedures. Some potential risks to children had not been identified and assessed or the risk removed. We therefore issued you with a Welfare Requirements Notice, due for completion by 11 December 2013, requiring you to ensure that the premises, in particular the areas used by babies, are fit for purpose, clean and safe and that staff comply with requirements of health and safety legislation (including hygiene requirements) and ensure staff implement the policy and procedures for assessing any risks to children's safety, by effectively checking all aspects of the environment identified in the risk assessments that need to be checked on a regular basis, in order to promote children's safety and well-being.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

To further improve the early years provision the registered person should:

- improve staff's knowledge of the learning and development requirements in order to consider the individual needs, interests and stage of development for each child and use this information to identify their next steps and plan a more challenging experience for each child in all of the areas of learning and development 09/02/2014
- foster a culture of mutual support, teamwork and continuous improvement by introducing a rigorous process of self-evaluation to effectively acknowledge strengths and identify weaknesses in the provision and develop a clear plan for improvement 09/02/2014

Overall effectiveness of the improvement and outcomes for children

An inspector visited your setting on 12 December 2013 to monitor your progress. The inspector visited the base rooms and areas of the setting which had previously raised concerns and discussed with your manager the steps you had taken to address the action raised in the Welfare Requirements Notice.

The inspector found that the premises, in particular those areas used by babies and young children, were now clean, safe and suitable for usage, in order to help keep children safe from harm. Your staff had undertaken risk assessment training to help develop their appreciation and understanding of risk. Your records of risk assessments both for the building and outdoor spaces have been reviewed and updated, with action taken to minimise any identified risks. Your management team have been formally tasked with monitoring the staff's completion of daily risk assessment checks.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI
National Director, Inspection Delivery

For the attention of: Compliance, Investigation and Enforcement Team.

Reply slip

Name and Address of setting:

Benson Children and Families Services
Royal Air Force
Benson
WALLINGFORD
Oxfordshire
OX10 6AA

ACTIONS

Please complete the box below to show what you have done in order to meet the action required:

Action Required	Action Taken	Date Completed
improve staff's knowledge of the learning and development requirements in order to consider the individual needs, interests and stage of development for each child and use this information to identify their next steps and plan a more challenging experience for each child in all of the areas of learning and development		
foster a culture of mutual support, teamwork and continuous improvement by introducing a rigorous process of self-evaluation to effectively acknowledge		

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strengths and identify weaknesses in the provision and develop a clear plan for improvement		
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Name: _____

Signature: _____

Date: _____

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