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Christchurch Montessori  
247 Fairmile Road  
CHRISTCHURCH  
Dorset  
BH23 2LH

Our Reference EY373992

Dear Mrs Nicola Tracy Dowling

### **Outcome of monitoring visit for provision judged as inadequate**

An Ofsted inspector, Diane Burt, carried out a monitoring visit of your provision on 02/12/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

### **Outcome of the visit**

As a result of our inspection on 22/08/2013, we sent you a welfare requirements notice.

The welfare requirement notice required you to ensure hygienic preparation of food; make sure all staff involved in the preparation and handling of food are food hygiene trained and competent to do so.

In addition to the welfare requirements notice you were also issued with a notice to improve. This required you to ensure that any person who is likely to have regular contact with children is suitable; record information about all staff's identity checks and vetting processes that have been completed, including the Disclosure and Barring Service check, reference number, the date a disclosure was obtained and details of who obtained it.

It also requires you to implement effective systems for self-evaluation and foster a culture of continuous improvement to ensure all requirements, and the needs of children are met at all times. To ensure the physical and emotional needs of babies are met; make sure that those caring for babies have suitable skills and are deployed appropriately so that babies receive good quality support for their care and learning. Also to develop the educational programmes to promote younger children's development in all areas. You were also required to ensure equipment is kept clean with particular regard to feeding chairs, toys and nappy changing equipment in the baby room

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

To further improve the early years provision the registered person should:

- ensure staffing arrangements and qualifications meet the needs of all children aged under two and that half of all staff have received training that specifically addresses the care of babies.

02/12/2013

## **Overall effectiveness of the improvement and outcomes for children**

An inspector visited you on 2 December 2013 to monitor your progress.

The inspector discussed with the manager the steps taken to address the action taken in the welfare requirements notice and notices to improve.

The inspector spent time in the baby and younger children's rooms talking to staff and observing practice.

The inspector observed that you now record all refrigerator temperatures and all staff are in the process of food hygiene training to ensure they are competent to prepare all food.

All staff have up to date DBS checks and these are applied for as required.

The equipment is now cleaned regularly and it was observed that all feeding chairs, toys and nappy changing area are clean.

The provider and manager had completed a self-evaluation form which was not available however they are looking to continue and update their form to ensure that the care, learning and development of babies is promoted.

Daily diaries have now been started for the younger children between the nursery and parents which are working well.

At the visit the inspector observed that planning had not been completed for the week and there was no evidence to support that babies and younger children's development was promoted in all areas.

The deployment of staff was not effective which meant that the babies did not receive good quality support for their care and learning.

Consequently a new notice to improve was set to ensure staffing arrangements and qualifications meet the needs of all children aged under two and that half of all staff have received training that specifically addresses the care of babies.

There was some evidence that younger children's language and communication development is considered as the toddlers enjoyed a singing session with repeated sounds and phrases and all children were engaged with the staff member. The use of props was noted and this held the children's attention for a considerable period of time.

The provider has made satisfactory progress in addressing the points for improvement and the next visit will be a further monitoring visit.

### **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI  
National Director, Inspection Delivery

**For the attention of:** Compliance, Investigation and Enforcement Team.

**Reply slip**

Name and Address of setting:

Christchurch Montessori  
247 Fairmile Road  
CHRISTCHURCH  
Dorset  
BH23 2LH

**ACTIONS**

Please complete the box below to show what you have done in order to meet the action required:

Action Required	Action Taken	Date Completed
ensure staffing arrangements and qualifications meet the needs of all children aged under two and that half of all staff have received training that specifically addresses the care of babies.		

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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