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Our Reference 154010

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Linda Williamson, carried out a monitoring visit of your provision on 15/10/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 19/08/2013, we sent you a welfare requirements notice.

The welfare requirements notice required you to take the following action to meet the requirements of registration; ensure that the required adult to child ratios are met at all times, and ensure that the care, learning and development is planned in such a way that it meets the needs of all the children attending.

We also issued a notice to improve asking to take the following steps to meet the requirements of registration:

- ensure that people whose suitability has not been checked do not have unsupervised access to children,
- ensure that children are adequately supervised at all times,
- ensure that the premises are kept secure at all times,
- ensure that any care provided for older children does not adversely affect the care of children receiving early years provision,
- ensure that a child is unable to leave the premises without a person who is caring for children on those premises being aware of the child leaving
- ensure that a child is unable to leave the premises unsupervised except where the childcare is open access childcare, or where the child is aged eight or over and the parent of the child has agreed that they may leave the provision unaccompanied, and
- ensure that where older and younger children are together, the behaviour of children over the age of eight years does not have a negative effect on the younger children.

Having considered all the evidence, the inspector is of the opinion that at this time you are making satisfactory improvement overall.





To further improve the early years provision the registered person should:

 ensure that any care provided for older children does not adversely affect the care of children receiving early years provision ensure that where older and younger children are together, the behaviour of children over the age of eight years does not have a negative effect on the younger 	15/10/2013
children (compulsory part of the Childcare Register)	15/10/2013
 ensure that where older and younger children are together, the behaviour of children over the age of eight years does not have a negative effect on the younger children((voluntary part of the Childcare Register). ensure when working with the youngest children their learning and development is implemented through 	15/10/2013
planned, purposeful play and through a mix of adult-led and child-initiated activities.	15/10/2013
 must obtain parents and/or carers' permission to leave children in the sole care of an assistant for 2 hours at most in a single day must ensure any vehicles in which children are being transported, and the driver of those vehicles, are 	15/10/2013
adequately insured	15/10/2013
 must ensure records are easily accessible and available, with particular reference to prove which children are siblings, to show an exception to the usual ratios can be 	
mademust notify Ofsted to any change in the persons aged 16	15/10/2013
years or older working on the childminding premises	15/10/2013

Overall effectiveness of the improvement and outcomes for children

You have taken some steps to meet the required actions. You have made changes to the security of the premises; for example, you have placed additional bolts and chains on gates. As a result this would hinder the actions of a child trying to leave the premises without your permission or agreement. You have installed a CCTV camera by the outside gate and the monitor is within the inside playroom. This provides you with live footage of all those as they approach and leave the premises. This affords you the opportunity to challenge all unknown visitors. However, there is no locked door between the front drive and the outer playroom. Therefore, the prevention of unauthorised persons from entering the premises relies on your response to images from the CCTV system and your direct supervision of the children.

You have taken steps to ensure that the required adults to child ratios are adhered to. However further action is required by you to show which children are siblings in order for you to be allowed to care more than three children aged in the early years



age at any one time.

You have reviewed your procedures so that people whose suitability has not been checked do not have unsupervised access to children, for example you will make appointments for non-emergency maintenance work to be completed at a time when you are not minding.

You have reviewed your staff deployment to ensure that children are adequately supervised at all times. This means you intend for all children to always be within sight or hearing of staff. However, the guidance states children must usually be within sight and hearing of staff to ensure effective supervision. During the visit you were observed frequently leaving the playrooms to talk to parents outside. As a result the remaining two adults were unable to see and hear all of the children in all the rooms. The supervision of children was further exacerbated by the high levels of noise within the rooms, and as a result it was difficult to hear children that were out of sight.

During the visit the care provided for older children had an adverse effect on the care and education of younger children. In particular, in the later part of the day when older children attend after school care, younger children do not receive sufficient attention. Younger children received inadequate levels of interaction. Adults respond to requests from older children and as a result younger children are left unsupported. You have not taken sufficient action to ensure that the care, learning and development are planned in such a way that it meets the needs of all the children attending. You must review your planning and daily routines to ensure that when the older and younger children are together, the behaviour of school aged children does not have a negative effect on the younger children.

During the visit you were unable to provide evidence that all assistants used are known to Ofsted, and the insurance covers assistants to use their own car to transport children. In addition, parents are required to sign an agreement which is not compliant with child care regulations. You must ensure parents are aware their child may be left in the sole care of childminders' assistants for 2 hours at most in a single day.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

• The childminder has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.



I hope that you have found the visit helpful in promoting improvement in your childminding service. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI National Director, Inspection Delivery



For the attention of: Compliance, Investigation and Enforcement Team.

Reply slip

ACTIONS

Please complete the box below to show what you have done in order to meet the action required:

Action Required	Action Taken	Date Completed
ensure that any care		
provided for older children		
does not adversely affect		
the care of children		
receiving early years		
provision		
ensure that where older		
and younger children are		
together, the behaviour of		
children over the age of		
eight years does not have		
a negative effect on the		
younger children		
(compulsory part of the		
Childcare Register) ensure that where older		
and younger children are		
together, the behaviour of		
children over the age of		
eight years does not have		
a negative effect on the		
younger		
children((voluntary part of		
the Childcare Register).		
ensure when working with		
the youngest children their		
learning and development		

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n ' y f	is implemented through planned, purposeful play and through a mix of adult-led and child-initiated activities.
n e t	must obtain parents and/or carers' permission to leave children in the sole care of an assistant for 2 hours at most in a single day
g r	must ensure any vehicles in which children are being transported, and the driver of those vehicles, are adequately insured
d r h	must ensure records are easily accessible and available, with particular reference to prove which children are siblings, to show an exception to the usual ratios can be made
r	must notify Ofsted to any change in the persons aged 16 years or older working on the childminding premises

Name:	
Signature:	
Date:	

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