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Dizzy Ducks Day Nursery Ltd
Harlow Leisurezone
Second Avenue
Harlow
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CM20 3DT

Our Reference EY399612

Dear Mrs Sian Elizabeth Nisbett

Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Cheryl Langley, carried out a monitoring visit of your provision on 14/10/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

Outcome of the visit

As a result of our inspection on 31/08/2013, we sent you a welfare requirements notice.

This Welfare Requirement Notice required you to: implement a policy and procedure for administering medicines which must include systems for obtaining information about a child's needs for medicines and for keeping this information up-to-date (Early Years Foundation Stage Safeguarding and Welfare Requirements, Health, medicine 3.43) and ensure that written records are kept of all medicine administered to children and provide training for staff where the administration of medicine requires medical or technical knowledge (Early Years Foundation Stage Safeguarding and Welfare Requirements, Health, medicine, 3.44). These actions were to be met by 11 October 2013.

You were also served with a Notice to improve which required you to: improve the two-way exchange of information with parents and carers to help ensure the needs of all children are met (Early Years Foundation Stage Safeguarding and Welfare Requirements, Information and Records, 3.67); ensure that providers inform parents and carers how they can share learning at home (Early Years Foundation Stage Safeguarding and Welfare Requirements, Information for parents and carers 3.72); implement effective performance management systems to improve the supervision of staff and to monitor staffs' ability and suitability to fulfil requirements of their roles working with children (Early Years Foundation Stage Safeguarding and Welfare Requirements, Staff qualifications, training, support and skills 3.19); ensure that all staff have appropriate training, skills

and knowledge, and a clear understanding of their roles and responsibilities within the requirements of the Statutory framework for the Early Years Foundation Stage (Early Years Foundation Stage Safeguarding and Welfare Requirements, Staff qualifications, training, support and skills 3.18); ensure that children are provided with meals that are healthy, balanced and nutritious and that children's special dietary requirements are met (Early Years Foundation Stage Safeguarding and Welfare Requirements, Food and drink 3.45); ensure observations and assessments are carried out and kept up to date, to enable staff to understand children's level of achievement, interests and learning styles, and to then effectively plan challenging learning experiences for each child reflecting those observations, (Learning and Development Requirements LD1); develop the planning to ensure that educational activities for children promote their development across all seven areas of learning with the provision of challenging adult-led and child-initiated activities (Learning and Development Requirements LD3) and with reference to the compulsory and voluntary parts of the Childcare Register keep records and retain them for a period of two years of any medicine administered to any child who is cared for on the premises, including the date and circumstances and who administered it, including medicine which the child is permitted to self-administer, together with a record of a parent/guardian/carer's consent.

Having considered all the evidence, the inspector is of the opinion that at this time the setting is making satisfactory improvement overall.

Overall effectiveness of the improvement and outcomes for children

At the monitoring visit on the 14 October 2013 the Welfare Requirement Notice was met. Systems to ensure children are given medication as and when required to keep them safe and healthy have been implemented. Staff are made aware of the storage procedures, records to be kept and how to communicate between staff and parents to make sure children have their individual health plans adhered to, regardless of where they are in the nursery.

Staff are undergoing training and support to improve the way they observe children and use this information to plan for their next steps in learning and development. This includes planning play and routines which suit children's individual learning styles and abilities. Rooms have been reorganised to create new spaces to cover different areas of learning. Further training courses have been arranged for staff to update and improve their knowledge and understanding of the Early Years Foundation Stage Safeguarding and Welfare Requirements and Learning and Development. This will be monitored at the next visit.

Menus have been changed to make sure more nutritious and attractive meals are offered to the children. More staff have had training in food hygiene. Parents have been made aware of the new meals which are now available. Management and staff have a positive attitude to develop their practice and are working hard to meet these

actions to improve outcomes for children. We will continue to monitor this.

Next steps

Having considered all the evidence the inspector is of the opinion that at this time:

- The setting has made satisfactory progress in addressing the points for improvement. The next visit will be a further monitoring visit.

I hope that you have found the visit helpful in promoting improvement in your setting. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI
National Director, Inspection Delivery