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Our Reference EY246643

## Outcome of monitoring visit for provision judged as inadequate

An Ofsted inspector, Nikki Whinton, carried out a monitoring visit of your provision on 31/10/2013. This visit follows on from your inspection where the provision was judged to be inadequate.

## **Outcome of the visit**

As a result of our inspection on 24/05/2013, we sent you a welfare requirements notice.

We also sent you three notices to improve. The welfare requirements notice required you to:

ensure that care is provided for a maximum of three young children at any one time. The welfare requirements notice had a completion date of 5 July 2013.

The notices to improve required you to:

ensure that the identity of visitors is always checked, in order to be certain that those entering the premises are who they say they are; ensure that assistants are competent in areas of work they undertake with particular regard to understanding how to support children's play appropriately; implement effective behaviour management procedures to promote children's well-being, making sure strategies used are appropriate for the developmental stages of individual children. These notices had a completion date of 5 July 2013.

Having considered all the evidence, the inspector is of the opinion that at this time you are making good improvement overall.

## Overall effectiveness of the improvement and outcomes for children

An inspector visited you on 8 July 2013 to monitor your progress. The inspector discussed with you the steps you had taken to address the action raised in the welfare requirements notice, including use of a suitable, cleared assistant until a contractual notice period in respect of one minded child had expired. The inspector found that you had taken steps to ensure the permitted ratios were adhered to and demonstrated satisfactory progress in meeting the issues raised in the action within





the welfare requirements notice.

The notices to improve, ensure that the identity of visitors is always checked, in order to be certain that those entering the premises are who they say they are and ensure that assistants are competent in areas of work they undertake with particular regard to understanding how to support children's play appropriately, due for completion by 5 July 2013 had been completed. The inspector found that you check the identity of all persons visiting the premises whilst you are childminding, including those who do not subsequently enter the premises. The inspector found that you were now using, as your assistant, a household member who demonstrated as being competent in supporting children's care, learning and play.

The inspector found you had made some progress with the action contained in the notice to improve, implement effective behaviour management procedures to promote children's well-being, making sure strategies used are appropriate for the developmental stages of individual children, due for completion by 5 July 2013. You had sought advice and support from your local authority early years advisor on positive ways to effectively manage children's behaviour, appropriate to their individual stages of development. In addition, you had spoken to parents in respect of behaviour management and intended to introduce strategies to promote consistency between home and the provision. However, you had only very recently introduced these strategies and they were not embedded in your practice. Children's behaviour was not always managed consistently and children did not understand the reasoning behind the reward system you intended to introduce, in order that their positive behaviour was encouraged. The inspector also found during the monitoring visit that children's daily attendance was not always being recorded, in order to promote their safety and well-being. Therefore you were issued with a further notice to improve.

An inspector visited you on 31 October 2013 to monitor your progress. The inspector discussed with you the steps you have taken to address the actions taken forward in the notice to improve as a result of the previous monitoring visit, namely; implement effective behaviour management procedures to promote children's well-being, making sure strategies used are appropriate for the developmental stages of individual children and ensure a daily record is consistently maintained of the names of the children being cared for on the premises and their hours of attendance. These were due for completion by 30 October 2013.

The inspector found that since the last monitoring visit, you had reviewed and revised your strategies for managing children's behaviour. You have sought further advice from your local authority early years advisors, attended targeted training and have liaised with parents. You are now offering consistent, effective, positive strategies for managing children's behaviour that were relevant to children's differing stages of learning. These strategies are now embedded in your daily practice and are supporting children's growing understanding of appropriate ways to behave.

The inspector also found that you are now consistently recording each child's daily attendance.



## **Next steps**

Having considered all the evidence the inspector is of the opinion that at this time:

• The childminder has made good improvement. The next visit will be a full inspection.

I hope that you have found the visit helpful in promoting improvement in your childminding service. If you have any further queries please contact us on the number at the top of this letter.

Yours sincerely

Susan Gregory HMI National Director, Inspection Delivery